

Turning Tokyo Game's achievements into cities' development

- Tokyo 2020 Olympic and Paralympic Games have been successfully delivered in safe and secure, even under the unprecedented worldwide crisis due to COVID-19 pandemic, with sophisticated operation and thorough infection prevention measures as well as generous supports from all the stakeholders.
- The Tokyo Metropolitan Government now faces a new phase to integrate and develop the legacy generated through the Games in order to facilitate our steps to achieve the 'Future Tokyo.'

Commemorating the actions leading up to the Games with the memories of athletes
who devoted everything they have to compete and their supporters, we will share what
the Games provided to Tokyo as the host city, and integrate the achievements to the
cities' development.

1 Safe and secure Games







4 Volunteers making people smile



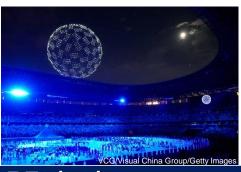
What **Tokyo 2020 Delivered** to **Tokyo**

With commemoration of the memories and actions during and leading up to the Games, the document will introduce 'What Tokyo 2020 delivered to Tokyo'



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6 Road map to sustainable society



7 Technology indicating the future



8 Changes in 'city' and 'lives'



9 Showing recovery from disaster

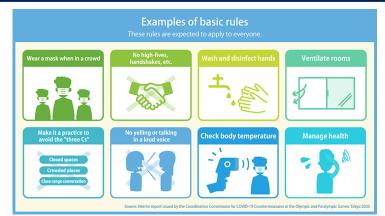
Safe and secure Games achieved by Japan's all-out efforts



Prevent infection spread by thorough measures

◆ Thorough tests before and after entry into Japan were conducted based on the Playbook, which was a rule that all stakeholders concerned had to comply with (screening tests were performed approx.1.01 million times). Strict restrictions on business destinations, behavior management, health management, etc.

i, nearth management, etc.			
	Before Games		Actual results
Airport Quarantine (July 1st -September 8th)	Positive rate assumption : 0.2%		Positive rate : 0.10 % 55 people (Number of positives) / 54,250 cases (Number of tests)
Screening test (July 1st -September 8th)	Screening positive rate in downtown areas, etc. : 0.1 %		Positive rate: 0.03 % 299 people(Number of positives) / 1,014,170 cases (Number of tests)



◆ The number of effective reproductions in Tokyo peaked on July 22nd and was on a downtrend since then (peak 1.40 → 0.64 at the closing of the Paralympics)

Prevent terrorist/cyber attacks by Japan's all-out efforts

- ◆ For the first time in the history of the Games, face recognition was applied to all stakeholders, and deterred by security guards (approx. 517,000 people), and police (approx. 60,000 people) to prevent the occurrence of terrorism and crimes
- Approx. 450 million cyber attacks were successfully blocked



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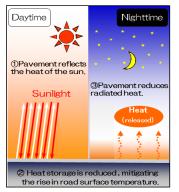




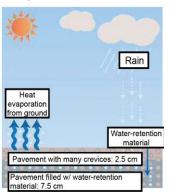
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Achieve safe and comfortable city environment

◆ As one of the heat countermeasures for Tokyo 2020, a cumulative total of about 157 km of solar-heat blocking pavement, etc. has been installed on the roads including road events (as of the end of FY2020)



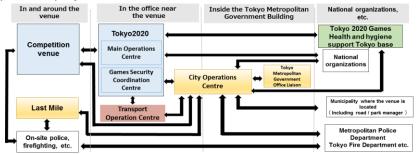
Solar heat-blocking pavement approx. 136km



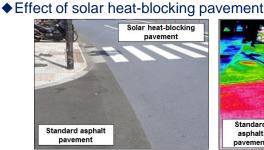
Water-retaining pavement approx. 21km

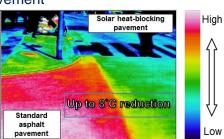
Balance smooth Games operation and civil life

- The City Operations Centre was in charge of liaison and coordination with Tokyo 2020 and national organisations
- Staff members were dispatched to the site of spectator project collaborated with schools



◆ Various risks were identified and countermeasures were formulated for various situation. Practical training had also conducted multiple times

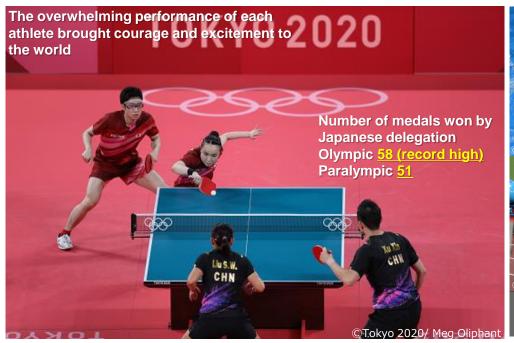




TOKYO FORWARD

With the 'risk management' efforts of the Games as a legacy, realise a disaster-resistant city that prepares for all kinds of disasters such as infectious diseases, earthquakes, and storms and floods

The excellence of sport shared worldwide by dynamic athletes





The appearance of para-athletes who moved beyond their limits attracted many people who saw para-sports for the first time



New sports fascinated not only younger people but also various generations



World-class venues supported athletes' performances, setting new world records for 184 disciplines

Including the world best times of 6 Rowing disciplines

In total over 10,000 hours of broadcast contents for the both Olympic and Paralympic Games were delivered.

Olympic broadcast partners' digital platforms alone generated 28 billion video views in total – 139% increase compared to Rio 2016 (IOC web site)

Domestic TV programme featured the Paralympic Games* was 590 hours (4 times that of the Rio Games)

* TV broadcast time for NHK only From NHK Management Committee materials

Great performances by Tokyo-supported athletes

◆ Athletes whom the TMG supported the discovery of their talent, training and enhancement performed brilliantly

Olympic : 60 participants , 9 medalists
Paralympic : 62 participants, 16 medalists

◆The TMG supported
1,486 athletes as
"Athletes Certified as
Tokyo Athletes"
(at end of FY2020)



◆ Discover and train players who will lead the next generation

People felt excitement of para-sports at the Games

◆ 10,543 students watched the Paralympic Games



◆ During the Paralympic Games, sport experience programmes were held at the 2020 Fan Park and 2020 Fan Arena





Paralympic movement was created before the Games by organisng events to spectate and/or experience sports





Expand sports environment across Tokyo



Sports implementation rate of Tokyo residents

60.4%
(2020)

Note: Percentage of Tokyo residents who engage in sports at least once a week

 Sports promotion was conducted at local communities by organising sports event and developing/improving the facility

A whole country experienced and supported sports

 Pre-Games training camp bases across Japan accommodated the athletes from all over the world

Pre-Games Training in Japan
Olympic 214 municipalities, 105 countries/ regions
Paralympic 71 municipalities, 52 countries / regions

* From the host town related ministries and agencies liaison conference materials (Cabinet Secretariat)



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"Sports Field Tokyo" by integrating the relationship with sport gained through the Games into daily life

Competing para-athletes help us recognise 'Inclusive Society'



'Many children who saw athletes' performances said, "I wanted to do my best in sports and other things." They realised that everyone had the potential. This

sports and other things." They realised that everyone had the potential. This insight is a major step, and I want to take root in this opportunity, grow the trunk, and grow it until it blooms. This step is huge.'

Junichi Kawai, Chairman of the Japan Paralympic Committee (JPC) Tokyo 2020 Paralympic Games Japan's delegation delegate

Athletes with different types and classes of impairment staged exciting matches Tokvo 2020/Kenta F Opinion tells that was glad that the Paralympics were held - Approx. 7<mark>0</mark>% (Kyodo News Poll) ©Tokyo 2020/Kenta Harada

Athletes shined regardless of gender, age, nationality and impairment

- ◆The highest ratio of women athletes ever
 - Olympic <u>approx. 48%</u> (Men and Women representatives are selected from all participating countries / regions)
 - Paralympic approx. 42% (1,853 participants, far exceeding the 1,671 in the Rio Games)
- ◆ At the Olympic Games, 9 new mixed-gender disciplines have been added, and 18 disciplines, the highest number ever, have been implemented
- ◆ A joint gender flag bearer was achieved at the entrance march of the opening ceremony
- ◆The number of athletes who participated by coming out that they are sexual minorities (LGBTQ) was the highest ever (Olympics: 186, Paralympic: 36, both are about three times as large as Rio 2016) *
- Olympic 29 athletes and Paralympic 6 athletes refugee athletes participated * LGBTQ athlete's web magazine



Make efforts to realise diversity and inclusion at the Games

- ◆ "Tokyo 2020 D&I Action" was announced, and organisations and individuals around the world declared their action, making it as movement to achieve a society where everyone can live comfortably
- ◆ Calling the media for gender equality coverage through IOC guidelines
- ◆ Activities such as filming for the purpose of sexual harassment at the competition venue were clarified as prohibited acts
- ◆ Consideration from a gender perspective was implemented, such as the establishment of the "Female Athletes Department" (first in the history of the Games) to comprehensively support women athletes by providing medical care to the Athlete Village
- ◆ Toilets that can be used by a variety of people, including people with impairment, the elderly, and children, are distributed and installed in the competition venue and the Athlete Village by function, and a toilet service for assistance dogs was also provided









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Let children try and know for better understanding and action

- ◆The Olympic and Paralympic Education was conducted for 2,300 all public schools in Tokyo and 1 million children / students (19,000 schools nationwide)
- ◆ Providing opportunities to learn through experiences and activities such as Paralympic sports and volunteer experiences, spectator project collaborated with school during the Games, and making clubs for Paralympic athletics, etc.
- ◆Interact with local communities and children at host towns and Pre-Games Training Camps
- ◆The Japanese version of the International Paralympic Committee's official teaching material "I'mPOSSIBLE" was distributed to 36,000 schools nationwide, including elementary and junior high schools and high schools, and teacher training was also conducted
- Supporting school education to promote barrier-free minds (interaction, simulated experiences, etc.)



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By linking the "insights" obtained at the Games to individual actions, realise an "Inclusive City Tokyo" where diverse people live together and accept each other

Volunteers' sincere efforts make people smile

TOKYO2020 Episode

A volunteer who accompanied a women's handball team suddenly confessed from an athlete that she had forgotten her uniform in the Athlete Village. Volunteers rushed with the manager and made it to the match.



TOKYO2020 Episode

"Tokyo will be a faceless Games with no spectators and strict COVID-19 measures. I saw such reports, but when I actually came, I could feel a lot of welcomes from warmth of the smiling faces of the volunteers and the children waving at the entrance of the Athlete Village."

Comments after Markus Rehm (Germany) of the Para-Athletics men's long jump won the gold medal at three consecutive Games. Excerpt from Yomiuri Shimbun, September 7, 2021



◆ Markus Rehm Moto Yoshimura/Getty Images



◆ Words of gratitude from the athletes and stakeholders

Professionalism became power of the Games



City Casts contribute in each field



◆ City Casts gave guidance to media at the Tokyo Media Centre



- - Guidance for children participating spectator project
- ◆ Activities around the cauldron

City Casts' intention to participate in future volunteer activities Don't want to Do not know 3.4% participate 0.2% Want to actively Want to participate participate if 37.7% I have the opportunity Willing to 58.7% participate 96.4%

◆96.4% of City Casts, even though their activities were limited under COVID-19 pandemic, expressed their willingness to participate continuously

XTMG Questionnaire Results

◆ In cooperation with municipalities within Tokyo, companies, and other organisations, hospitality language volunteers for foreigners (<u>about 54,000</u> <u>people</u>) were trained

Registration of tourism volunteers

(2012: 874 people \rightarrow 2019: **2,779 people**)

◆ About 5,000 people have registered in the "Tokyo Volunteer Legacy Network", an online portal for volunteers opened by the TMG and the Tokyo Metropolitan Foundation "TSUNAGARI" in November



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Establish volunteerism as a culture, and achieve inclusive city where everyone supports each other

See off the returning athletes with a smile



◆ At the time of departure from the competition venue



◆See-off at the airport

The fascination of Tokyo / Japan brought to the world by athletes

Breathtaking scenery from the Athlete Village, warm welcome from volunteers, unique Japanese foods and more – Various topics became popular through Tokyo 2020 athletes and stakeholders' social media









©Ilona Maher (@ilonamaher on Tik Tok)





©Matthew Mohan (@MatthewMohanCNA on Twitter)





Boost Tokyo 2020 Games from cultural aspect

- ◆ Many aspects of Japanese culture, traditional style like Kabuki and pop culture like video games and manga arts, were showcased at the Opening/Closing Ceremony
- Cultural Olympiad provided a variety of programme for all the generations and regardless of nationality and impairment, and approx. 39 million participants gathered the lights of culture together: (2019) Photo by Rhizomatiks

Tokyo Tokyo FESTIVAL: approx. 160,000 events Tokyo2020 Nippon Festival: Hosting 3 projects,



Co-hosting 26 projects ◆ To keep culture alive during the pandemic, the project launched to assist individual or group of artists with restraint on their activity: Individual: approx. 7,700 projects Group: approx. 600 projects

Promote new/traditional culture at every given chance

- ◆ Japanese culture exhibition booth was installed at the Athlete Village for the athletes and stakeholders with restraint on their activities. Also, traditional craftwork and 23,000 Furoshikis (cloth wrappers) were distributed for stakeholders to experience Japanese culture.
- ◆ 105 items and 305 goods of Traditional craftworks across the country were sold as the official licensed products





 World-class culture such as video game music and anime were integrated into the Games



Appeal Japanese cuisine from Athlete Dining

◆ Main dining hall offered more than 700 choices of menu and Japanese meals were particularly popular





◆ GAP certified foods were utilised based on the Sustainable Sourcing Code

Promote Tokyo/Japan through various channels

- Opportunities were offered to the stakeholders to promote Tokyo even under restraint in their activities:
 - Tour for official media: The tours were conducted 53 times in total for both Games, 616 journalists from 157 companies participated
 - Tokyo Media Centre: The facility served as a media coverage base and had exhibition booth to promote the Games and the host city with strict measure to prevent infection

▼ Media activities

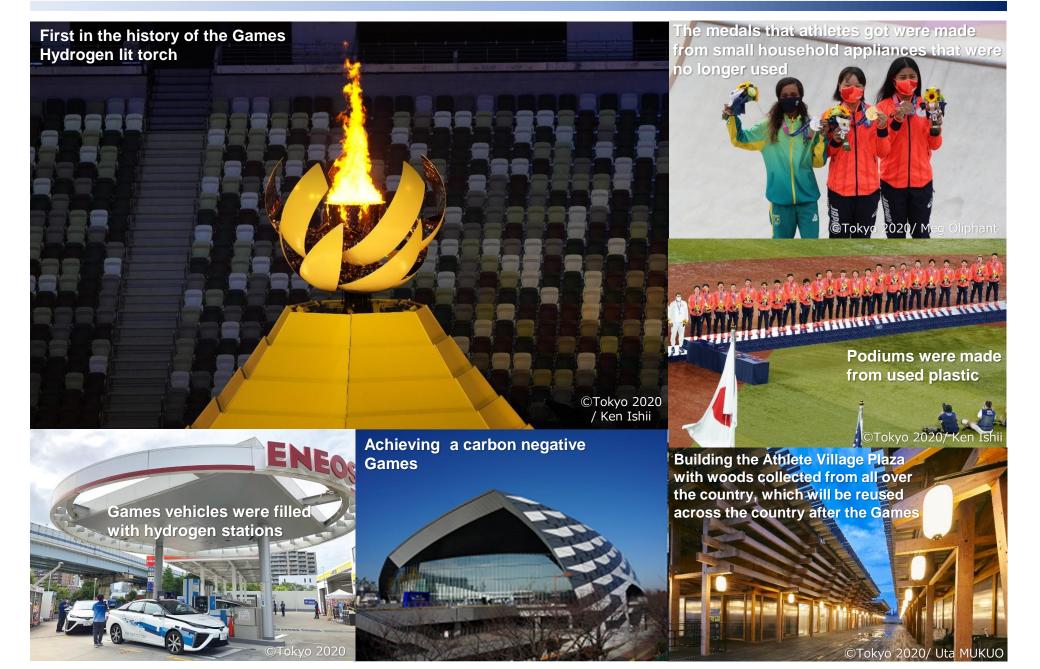


The athletes and Games stakeholders shared their unique experiences in Tokyo via social media

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Leveraging attractiveness expanded during the Games in art, traditional performing arts and cuisine, evolve Tokyo into a city people wish to visit over and over

Roadmap to sustainable society demonstrated across the Games



Use hydrogen energy in various situations

- Hydrogen was used as fuel for the cauldron and the torch for the Tokyo 2020 Torch Relay for the first time
- A hydrogen station was set up in the Athlete Village to supply hydrogen to vehicles and parts of relaxation houses and residence
 - After the Games, hydrogen will be supplied to the city block through the pipeline, which will be the first in Japan at the practical stage
- ◆ Fuel cell vehicles (FCVs) as mobile vehicles were utilised for stakeholders (475 units)





Hydrogen station
Total of 21 stations built
(as of the end of FY2020)

Achieve carbon negative Games

- Offset the CO₂ emissions generated by Games and make it a carbon negative Games
- ◆ Offset all CO₂ emissions (720,000 tons) in Tokyo during the four days of the opening and closing ceremonies of the Tokyo 2020 Games have been reduced to virtually zero
 - \sim Tokyo Zero Carbon 4 Days in 2020 \sim
- Renewable energy supplied all of the operating power at the time of the Games
- Actively introducing renewable energy such as solar power generation at the Games facility



Raise 3R awareness through participatory projects

- Producing medals with small household appliances collected from all over the country
 - \sim Tokyo 2020 Medal Project \sim
 - Collected <u>about 79,000 tons of small household</u> <u>appliances</u> * 1 and <u>about 6.21 million mobile</u> <u>phones</u> * 2 to produce <u>about 5,000</u> gold, silver, and bronze medals
 - * 1: Collected by local governments nationwide. Including mobile phones
 - * 2: Collected by mobile phone companies
- Making a podium with used plastic
 98 podiums manufactured from 24.5 tons of used plastic containers, etc.
- Constructing the Athlete Village Plaza with wood from all over the country. After the Games, the woods will be returned to various places and used as a legacy
- Part of the material for the torch relay's torch was recycled aluminum from construction waste at reconstruction temporary housing



Deliver the waste-less Games with thorough 3Rs

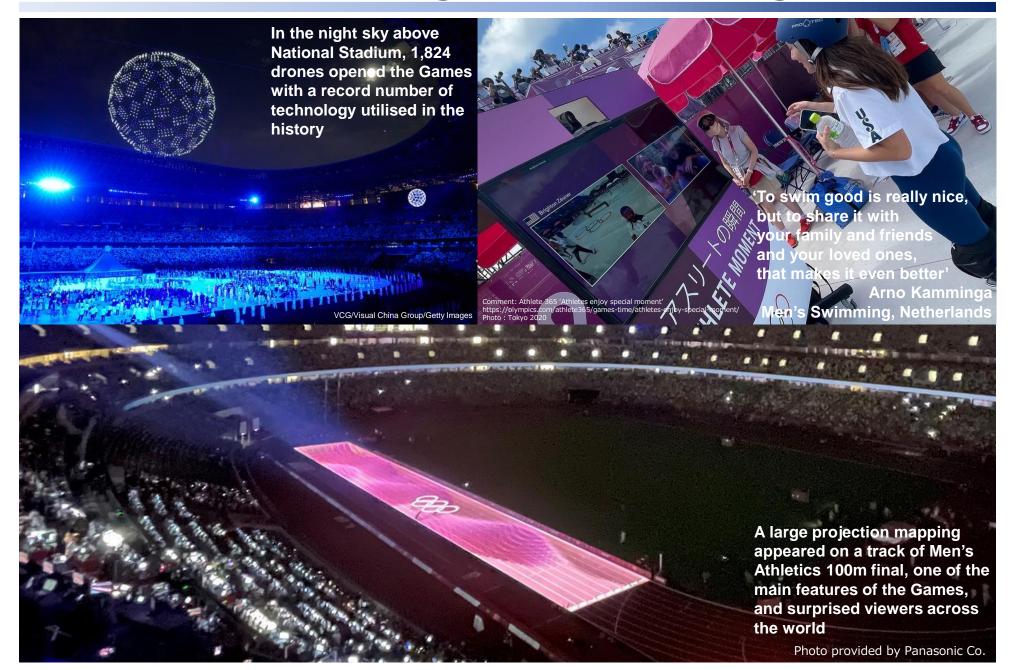
- ◆ 100% material recycling of plastic waste sorted at competition venues in Tokyo
- Carrying out bottle-to-bottle to separate and collect PET bottles and recycle them into PET bottles again
- Part of the Games decoration (Look of the Games) were upcycled into bags, etc.



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Achieve "Zero Emission Tokyo" with virtually zero CO₂ emissions, modeled on the behavioral changes and advanced efforts of each individual through participation

State-of-the-art technologies indicate exciting 'future'



Deliver the Games with advanced technology

◆ <u>12 types of 73 robots</u> were adopted to support competition management, reduce the workload of operation staff and act as a guide at venues







Tokyo 2020/Shugo TAKEMI

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◆ 17 auto driving mobility were adopted as internal shuttle bus in the Athlete Village to support athletes movement, and shortdistance EVs were used at the competition venues





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Provide new sport experience with 5G and Al

- In sailing, swimming and golf, 5G's high-speed, high-capacity and lowlatency capabilities provided a great spectator experience
- Ultra realistic viewing experience was provided to feel realism and energy just like being in the competition venues by projecting the movie on dome ceiling and using ultra-realistic technology





 Robotics and AI were utilised to set the groove before competition as well as to entertain guest at Games related events



Share thrilling emotion even from distance

- ◆ The platform 'Athlete Moment' was installed to connect athletes with their loved ones online in real time
- ◆ The supporters' movies and voices gathers all around the world via social media were projected on the screens at competition venues. New style of viewing and supporting sports was introduced.



◆ The project to provide accessible VR viewing experience for the children with impairment who had difficulties in viewing at the venues 'Reserve Seat for the Future Stars' was taken places at 5 special schools and

296 students from 13 different special schools attended to the event.

Voice from student experienced VR theater:

'I felt like being in the venue because I could see the upper (ceiling) part of the venue where I usually cannot see on TV'



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Achieve 'Smart Tokyo' where the residents enjoy high quality in life by adopting the advanced technology utilised for the Games

'City' and 'Lives' begin to evolve by initiatives for the Games



Make changes to the city 'without gap'

- ◆In line with the Tokyo 2020 Accessibility Guidelines, barrier-free competition venues and universal design in the city were promoted
- ◆ Barrier-free measures were adopted to the stations Family Restroom at competition venue and roads around the competition venues
- ◆Barrier-free design standard for regular guestrooms was enacted for the first time in order to promote better environment for various users





Barrier-free questroom (Keio Plaza Hotel)

Status of rail stations (JR, Private railways, subways)

*As of March 2020

- > Stairs eliminated by installing elevators
- > Platform doors/ Automatic platform gate
 - Subways approx. 80%
 - JR/Private railways approx. 30%
- ➤ Multipurpose toilets **96.8%**(except streetcars)
- ➤ Tactile paving 99.9%



Enhance transport network at the bay area

◆ BRT was introduced as a new public transportation in order to quickly respond to increased transportation demand in the Rinkai area (bay area)



- ⇒October 2020 Pre-operation (1st stage) started FY 2022 or later Full-operation will start
- Water transportation was advanced by improvement in docking infrastructure



Hi-NODE(Hinode Wharf

Urge remote work for Games and COVID prevention

- Supports were provided for enterprises
- Information provision, consultation and encouragement were provided at the centralized facility
- Remote work adoption rate at Tokyo companies
 Note:
 Companies in Greater
 Tokyo with 30 or more
 employees
 19.2%
 25.1%

 D r a m a t i c
 increase driven
 by the pandemic

 2017 2018 2019 2020
- Funding to install and expand remote work was introduced
- The information useful to locate satellite offices and best practices was provided through Tokyo Telework App

Install facilities to achieve 'Connected Tokyo'

- ◆ 5G and Wi-Fi connecting environment was set up at the Tokyo Metropolitan Government owned competition venues
- ◆ Free Wi-Fi spots including 'TOKYO FREE Wi-Fi' were set up across the city ⇒ <u>757 wireless antennas</u> were installed(As of the end of March 2021)



Provide comfortable city environment

- ◆ Cooling areas and cooling spots were created around the competition venues to mitigate the heat
- ◆ Solar heat-blocking pavements were developed to control road surface temperature from rising
- ⇒ Total Installation approx. 157km
- ◆ 'Tokyo Metropolitan Ordinance to Prevent Exposure to Second-Hand Smoke' has fully enforced in April 2020

Shift commute time to avoid crowded train

- ◆ Poster and movies were used at the stations to raise awareness
- ◆ Congestion was visualised and also award points were provided by railway companies

Balance congestion relief/corporate activity by TDM

- ◆ '2020 TDM Promotion Project' was deployed to mitigate congestion during the Games (910 groups, approx. 52,000 offices and groups participated)
- The enterprises took actions such as encouraging remote work, adjusting commute times, changes in delivery time and route
- ◆The actions to regulate traffic and control expressway ACT toll were also conducted
 - ⇒ Expressway traffic volume (Inside the Orbital Expressway) [from 2018] [Weekday] -12% for Olympic, -15% for Paralympic [Weekend] -32%



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Jp to 8°C reduction

Make the city where anyone can live comfortably and vibrantly under safe environment.

Disaster recovery and messages of gratitude delivered to the world



Flowers from affected areas of Great East Japan Earthquake were used for the Tokyo 2020 Victory Bouquets, coloring up the victory ceremony with their beauties. Each flower had a story: for example, sun flowers (from Miyagi prefecture) were planted by parents who had lost their children at the earthquake on the hill where their children tried to reach in order to evacuate. Sun flowers have been blossomed every year since then. As told in the story, also featured in the children's book', the flowers represented the hearts of disaster victims. Each one of the flowers were presented with wishes for recovery and reconstruction.

Tokyo 2020/Ken Ishii Torch relay and the Games started from the disaster area The attractive goods from disaster area were shared to the world through the athlete and media

Goods from disaster areas drew spotlight

- ◆ Flowers from the disaster areas used to create approximately 5,000 bouquets for victory ceremony
- ◆ Hydrogen generated at Fukushima prefecture was used for the cauldron and torch relay. The torch was made by aluminum scrap from the temporary housing projects in disaster areas.
- ◆ Meals with ingredients from the disaster areas were served at the casual dining in the Athlete Village all the time, and those meals were promoted with real-time display of the production area and messages from producers
- ◆Wooden benches put together by students from <u>71 elementary and middle schools</u> in Fukushima prefecture were installed at the Games facilities



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2020 Photo by Fukushima Prefec

The disaster areas became 'Beginning Place'

- ◆ As a part of torch relay campaign, the Olympic flame that had just arrived in Japan was named as 'Flame of Recovery', and exhibited at Miyagi, Iwate and Fukushima prefectures
- ◆ The Olympic torch relay <u>started from J-Village in Fukushima</u> <u>prefecture</u> and travelled across the country
- ◆ Opening round of softball played at the Fukushima Azuma Baseball Stadium in the runup to all the Olympic sports









Recovery shown to the world with messages of gratitude

- ◆ Exhibition booth 'Recovery and Reconstruction Games' was installed at Main Press Centre to offer the information. Briefing for press were also conducted and the booth was featured by overseas media
- ◆ Media kit with references of the activities in the affected area, 'Initiatives Supporting Recovery from the Great East Japan Earthquake' was distributed
- ◆ Various activities were integrated with the other programme (Tokyo 2020 Recovery Monuments, media tour to the disaster areas, tree-planting in commemoration of reconstruction in Ariake Arena, Tokyo 2020 Nippon Festival, creation of recovery support movies and so on)



The Games fostered relationship with the disaster areas

- ◆A running and cycling relay event that connects the disaster areas and Tokyo '1000km Relay to Tokyo' and approximately 9,000 people participated over 7 years
- ◆Top athletes were sent to the disaster areas and hosted the sports programme tailored to the needs and circumstances of each prefecture and local communities







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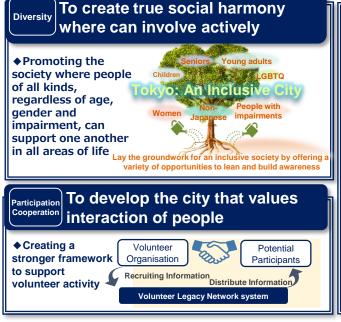
With the disaster areas' effort toward the recovery and messages to thank all the supports delivered through the Games, bring the tremendous excitement and emotional bonds shared with the areas to the future.

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Tokyo Metropolitan Government aims to advance the Tokyo 2020 Games' achievements to the city's legacy, enhance the policy related to the legacy and publish 'Future Tokyo: Tokyo's Long-Term Strategy Upgraded Policies' within the fiscal year of 2021

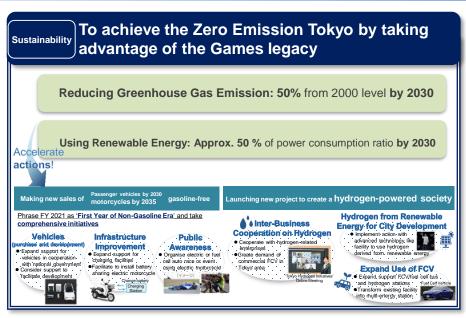


















Balancing with childcare

and nursing







Adopting new working style Increasing in productivity of

Tourism where people wish to visit over and over

To advance Tokyo to attractive city

◆Passing and developing the legacy in culture
◆Implementing strategic tourism promotion







Enjoying artistic culture in Light and Sound Installation "Coded Field" (2019) real and virtual worlds Photo by Rjozomatiks

Tokyo Tokyo

To contribute sustainable **Economics** economic development

◆Using 'Business Chance Navi 2020' to advocate the growth and development of smaller business across the country

◆ Promoting the 'cuisine' of Tokyo and high quality of service to the world

Strengthening the relationship with

Disaster

Culture

To keep interaction with disaster area through sports and forge lasting bonds

disaster-stricken areas through sports even after the Games



Youth Football Tournamen



