



### **Crafting the Tokyo 2020 Legacy Report**

The Tokyo 1964 Games showcased Japan's post-war recovery to the world and spurred a period of rapid economic growth that powered Tokyo's transformation into a world-class metropolis.

Nearly half a century later, Tokyo was selected once again to host the Olympic and Paralympic Games. This would make Tokyo the first city in history to host the Paralympic Games a second time. While advancing seamless preparations for the Games, we sought to create legacies based on nine distinct themes with a view to beyond 2020 in order to achieve new evolution as a mature metropolis. And today, we are working to share the initiatives we have advanced with the rest of Japan and the world.



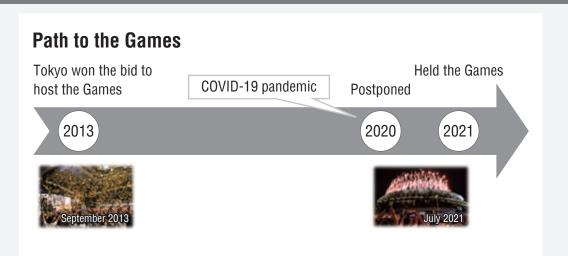
These include initiatives in both tangible and intangible areas to make Tokyo a more sustainable city, such as those aimed at realizing a society where people of diverse backgrounds support one another, transforming Tokyo into an environmentally advanced city, and supporting the recovery of disaster-stricken areas.

In 2020, the COVID-19 pandemic shook the world. As a result, the Games were held under difficult circumstances, including the first ever one-year postponement and an absence of spectators. Despite these circumstances, we were able to deliver a safe and secure Games through the implementation of thorough infection prevention measures. We are proud to have been able to hold the Tokyo 2020 Games with the support of countless people across the globe in the face of the pandemic, and we will forever treasure the knowledge we gained and the network of everyone involved with the Games that was formed.

The Tokyo 2020 Games have given us new values for a kinder future that is brimming with diversity and more accommodating to each and every individual. We are committed to creating a grand stage where people can shine, whether it be in sports, in their city, or in society. We will pass on the experiences and wishes of the people of Tokyo and Japan, Games volunteers, and all who were involved with the Games as a legacy for generations to come, in our continued effort to build a bright future for Tokyo.

Koike Yuriko Governor of Tokyo

### Make the legacies of the Tokyo 2020 Games the legacies of our city



### **About Tokyo 2020 Games**

The Olympic Games

Period of the Games: Friday 23 July to Sunday 8 August 2021

Number of sports: 33 sports/339 events

Number of athletes: 11,420

The Paralympic Games

Period of the Games: Tuesday 24 August to Sunday 5 September 2021

Number of sports: 22 sports/539 events

Number of athletes: 4,403



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### **Composition**

A variety of tangible/intangible legacies have been divided into nine categories.



### **SDGs**

In order to carry out initiatives based on the perspective of the SDGs, the relevant goals are indicated for each theme to make Tokyo a sustainable city.

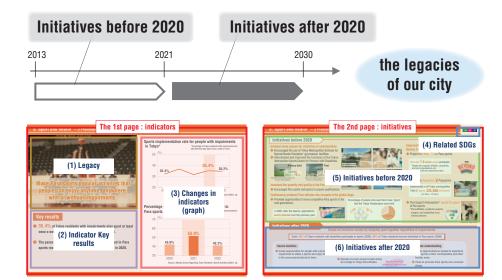
# SUSTAINABLE GALS



The Sustainable Development Goals (SDGs) were adopted at United Nations Summit in September 2015 as a set of international targets for creating a better and more sustainable world by 2030.

### How to read the report

This report shows changes in related indicators in graphs, etc. and describes the efforts that have been made with an eye to legacy.



### < Contents >

Items	Description
(1) Legacy	Describe the desired legacy
(2) Indicator Key results	Analysis of "(3) Changes in indicators"
(3) Changes in indicators (graph)	Describes changes in actual values of related indicators in graphs, etc. [Period] In principle, data starts from 2012 (before the bid for the Games) until 2021 (when the Games were held)
(4) Related SDGs	Shows 17 related goals
(5) Initiatives before 2020	Initiatives made for the Games
(6) Initiatives after 2020	Initiatives that develop the legacies of the Games [Targets] Numerical targets for 2030 in principl

# The LEGACY of TOKYO 2020 in figures

**53.9** % (2012)

**► 68.9** % (202°)

Percentage of sports implementation rate of Tokyo residents



**18** facilities

Number of metropolitan sports facilities

**Olympics** 



**60** athletes

**Paralympics** 

62 athletes

Number of athletes linked to Tokyo who took part in the Tokyo 2020 Games

Percentage of female athletes

at the Tokyo 2020 Games



80,000 volunteers

**Number of volunteers supporting the Games** 

160,000 events

39 million participants

Number of events and participants in the cultural programme Tokyo Tokyo FESTIVAL

**Olympics** 



**Paralympics** 

42%

Best in the Games' history



**5,000** medals

Number of Tokyo 2020 medals made from used small home appliances

73 robots12 types

Number of robots introduced at the Tokyo 2020 Games





- 1 Enhanced crisis management
- 2 Utility poles removed for safety and comfort

### 1. Safety and security – 1 Enhanced crisis management



# **Key results**

- Tokyo's COVID-19 testing system improved and expanded to enable testing of up to approx. 290,000 case per day (April 2022).
- The spread of COVID-19 was prevented through strict management of the movement and health of Games-related personnel from overseas.
- During the Games, the Security Operations Centre experienced approx. 450 million cyberattacks, all of which were successfully blocked.

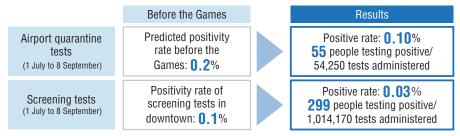
### Tokyo's COVID-19 testing system



<sup>\*</sup>In addition to government testing, includes independent testing by Tokyo (regular screening tests at elderly care facilities, etc.) and free testing for people feeling anxiety about infection, etc.

(Testing System Development Plan: April 2022)

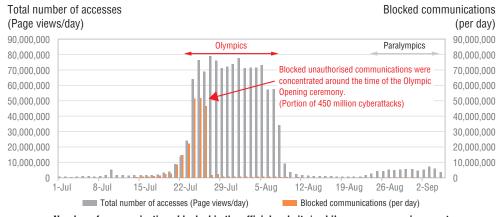
### **COVID-19** infections among the Games-related personnel from overseas



Number of screening tests administered for the athletes and the Games-related personnel:

Approx. 1,010,000

### Number of communications blocked in the official website/ mobile app server environment



<sup>\*</sup>Testing for the Games-related personnel was carried out separately from Tokyo's testing system.

### 1. Safety and security – 1 Enhanced crisis management



### **Initiatives before 2020**

Promoted various efforts for holding safe and secure Games, including anti-COVID-19 measures.

### Anti-COVID-19 measures

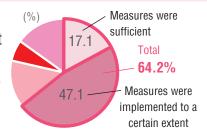
Established the rules (Playbook) which the Games-related personnel must follow based on the opinions from experts and disseminated them.



- Prepared a safe and secure environment for athletes and personnel.
- Minimised contacts with the people living in Japan and secured the safety and security of them.

Percentage of survey respondents who said "Measures were implemented to protect against the spread of COVID-19 during the Games"

Source: FY 2021 Internet Metropolitan Government Monitoring Questionnaire results: Responses to the question: "What do you think about measures to protect against the spread of COVID-19 during the Games?"



- Improved testing systems at medical and testing institutions, and provided Tokyo residents with easy-to-understand information by setting up a testing information website.
- Tokyo's actual reproduction number peaked on 22 July and declined thereafter.
  - 1.40 at peak → 0.64 at the close of the Paralympics

### Disaster measures

 Carried out practical training in preparation for disasters in collaboration with related organisations.

Locations and anticipated disasters

TMG building and Ariake Gymnastics Centre

: Earthquake directly striking Tokyo

Tokyo Stadium : Terrorist act



### **Security measures**

- For the first time in the history of the Games, face recognition was introduced for all personnel.
- Face recognition was performed a total of 6.5 million times (4 million times during the period of events) and used for a total of 170,000 people entering venues each day at peak times.
- Terrorist attacks and crimes were deterred by security guards (approx. 517,000 people) and by police (approx. 60,000 people).



303 lanes set up in 48 locations

### **Cybersecurity measures**

- Analytical capability for advanced cyber incidents was improved.
- Number of cybercrime cases and cybercriminals arrested in Tokyo increased to 1,569 cases and 1,298 people (2021).



### **Initiatives after 2020**

Using the "risk management" efforts for the Games as a legacy, strengthen preparations for all types of disasters to create a safe and secure city.

- We will utilise our experience of infection prevention measures such as border control, grasp of infected people, health management, and behavior management in cooperation with the Government, related agencies, and other organizations as anti-COVID-19 measures to strengthen measures for emerging or re-emerging infectious diseases in the future.
- Street security camera systems will be upgraded and operated more efficiently and effectively, improving crime deterrent effects.
- In addition to promoting the research and development of new equipment, we will train human resources capable of responding to advanced cyber incidents.

# 1. Safety and Security - 2 Utility poles removed for safety and comfort

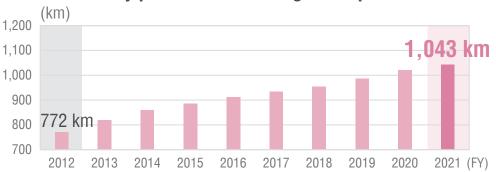


# Continue promoting the removal of utility poles, making the city increasingly disaster-resistant

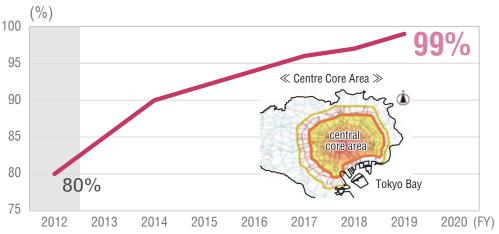
# **Key results**

- Utility poles on 1,043 km of roads in the Tokyo metropolitan area have been removed.
- Removal of utility poles along metropolitan roads within Tokyo's Centre Core Area is 99% complete (FY 2019).

### Status of utility pole removal along metropolitan roads



# Removal of utility poles along metropolitan roads within Tokyo's Centre Core Area \*



\* Centre Core Area: Mainly within the area inside the Metropolitan Expressway Central Circular Route

### **Back** ground

- In Tokyo, many utility poles were erected to meet the rapidly increasing demand for electricity and telecommunications in the post-World War II reconstruction effort.
- These poles may spoil the city's appearance and hinder evacuation and emergency services in the event of a disaster, so the city has been promoting the elimination of utility poles.
- In the Tokyo 2020 Games, the city further promoted the elimination of utility poles around the Competition Venues or the like to convey the wonderful cityscape of Tokyo to the world and leave a legacy as a mature city.

# 1. Safety and Security - 2 Utility poles removed for safety and comfort



### **Initiatives before 2020**

### Promote the removal of utility poles

- ◆ The "Ordinance on Promotion of the Removal of Utility Poles" was enacted.
  - > This was the first prefectural ordinance for the removal of utility poles.
- The "Plan on the Removal of Utility Poles" was formulated.
  - > The plan was based on the above ordinance.
- Promoted efforts in the Centre Core Area\* and along metropolitan routes around competition venues
- Supported municipal initiatives around competition venues.



Before the removal of utility poles



After the removal of utility poles

### Purpose of the removal of utility poles

# Strengthen metropolitan disaster prevention capability

Ensure a stable lifeline supply by preventing the closure of roads due to utility pole collapse in the event of a disaster.

# Create secure, safe and comfortable walking spaces

Secure walking spaces that are also easy for people to navigate with a pram or in a wheelchair.

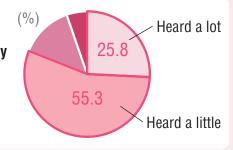
# Create an attractive cityscape

Eliminate utility poles and electrical wires that block the view, thereby enhancing the cityscape.

### Awareness of utility pole removal

Some 81.1% of survey respondents said that they either "Heard a lot" or "Heard a little" about the removal of utility poles.

Source: FY 2018 Internet Metropolitan Government Monitoring Questionnaire results



### **Initiatives after 2020**

### Accelerate the removal of utility poles

Aim to complete the removal of the target utility poles\* on all the roads in the 2040s.

Goal: Aim to complete the removal of the utility poles in the area inside the Loop Road No. 7 and on the primary emergency transport routes in FY2035.

\* Utility poles on the metropolitan roads with pavement widths of 2.5 m or longer completed in the plan.

- ◆ The "Plan on the Removal of Utility Poles" was revised. (June 2021)
  - > Expand the priority maintenance area of metropolitan roads to the inside of the Loop Road No. 7.
  - > Double the scale of annual development to accelerate the removal of utility poles.

Scale of development **25 km/year** 

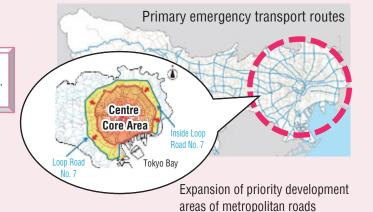
(FY 2020)

•

**50 km** (FY 2025)

- "The Plan on the Removal of Utility Poles in Island Areas" was formulated. (January 2022)
  - > This plan indicates metropolitan roads, ports and airports that are to undergo development.
    - Emergency development goal
       Approx. 170 km
- Ports
- Airports

**18** ports **5** airports



- Establishment of the "Plan on the Removal of Utility Poles on Toshima and Mikura-jima (September 2022)
- > The precedent Plan for the two islands was made for aiming at islands with no utility poles.



- 1 Use the competition venues and the Olympic and Paralympic Village after the Games
- 2 Ensure easy access to the Tokyo Bay area

# 2. Urban development – 1 Use the competition venues and the Olympic and Paralympic Village after the Games



Make strategic use of athletic facilities after the Games to bring fresh inspiration to Tokyo

Tokyo 2020 / Meg Oliphant

# **Key results**

- The Games served as an opportunity to enhance Tokyo's sports infrastructure.
  - Advanced barrier-free access and bolstered functions to ensure venues welcome people of all abilities

By promoting the use of existing facilities, the ratio of existing facilities and temporary facilities to all competition venues (including those outside Tokyo) increased to 81%

- Established 6 new facilities
- Secured 18,000 beds to accommodate the Olympic athletes and 8,000 for the Paralympic athletes.

# The Games served as an opportunity to enhance Tokyo's sports infrastructure

### Athletic facilities in Tokyo



# Steadily prepared the Olympic and Paralympic Village for the Games

The number of beds secured for athletes

**Olympic** 

18,000 beds

**Paralympic** 

8,000 beds



West Harumi 5-Chome district before construction (December 2014)



### 2. Urban development - 1 Use the competition venues and the Olympic and Paralympic Village after the Games



### **Initiatives before 2020**

### Refurbishment of existing facilities

- Advanced barrier-free access and bolstered functions
- Started planning the establishment of facilities building on the Games legacy





Wheelchair seat

Gymnasium)



(Tokyo Metropolitan

LED lighting and high-density Wi-Fi (Tokyo Stadium)



### **Construction of new permanent facilities**

Established 6 new facilities meeting the latest international standards



### Steadily prepared the Olympic and Paralympic Village for the Games

Set up gyms, dining halls, Tokyo 2020 official stores, and other temporary facilities within the premises





Village Plaza @Tokyo 2020

### **Initiatives after 2020**

for wheelchair users

### 3 new facilities will be created, building upon the legacy of the Games

Fulfil the maximum potential through a network of 18 metropolitan sports facilities

Goals: 200 times for domestic and overseas major competitions at new permanent facilities (2030) 3.1 million people/year visiting new permanent facilities (2030)

- Ariake Urban Sports Park
- > Develop a site for urban sports building on the temporary Games venues



- Tokyo Metropolitan Para Sports Training Centre
- > Refurbish the indoor facilities at the Tokyo Stadium for Para sports

Opened in March 2023



### Tokyo Tatsumi Ice Arena (tentative naming)

> Stage major ice sports competitions at international, national, and metropolitan

> Scheduled to open in FY 2025

levels.

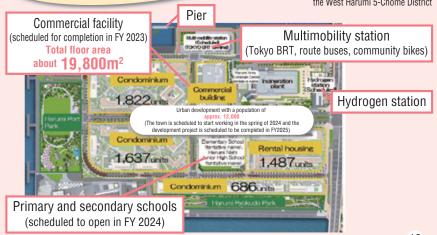


### **Post-Games urban development** in the Olympic and Paralympic Village

On the vast approx. 27 ha site, a town providing a full range of services — housing. commerce, schools, etc. - will be born.



Urban Redevelopment Project in the West Harumi 5-Chome District



## 2. Urban development - 2 Ensure easy access to the Tokyo Bay area



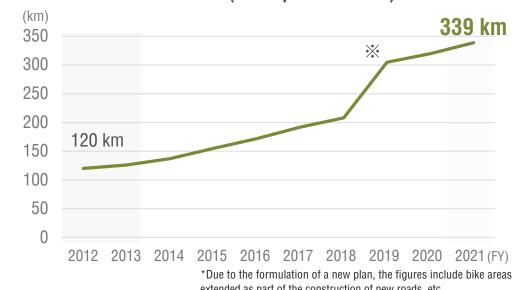
# **Key results**

- Introduced **Tokyo BRT**\* as a new public transport system supporting local development.
  - \* BRT: Bus Rapid Transit
- Expanded a total of bike areas to approx. 339km for metropolitan roads.

### Introduced Tokyo BRT, a new public transport system <Pre-operation (1st stage) route> Tokyo Connecting the city centr and the bay area including the Olympic Village **Toranomon Hills** Komazawa Olympic Park Loop Road No. 2 aboveground road section Shimbashi **Fransport** No. of services capacity per day (peak hours on (weekdays) Harumi BRT Kachidoki BRT **Terminal** Approx. 640 154 Olympic and

### **Construction of bike areas (Metropolitan roads)**

Paralympic Village



extended as part of the construction of new roads, etc.

\*As of June 2022

\*Per hour

\*As of June 2022

# 2. Urban development - 2 Ensure easy access to the Tokyo Bay area



### **Initiatives before 2020**

### Introduced the BRT system to swiftly and flexibly respond to the transportation demand in the bay area

 Quickly responded to an increasing transportation demand in the Rinkai area and support the development of the area.

[Pre-operation (1st stage) started in October 2020]



### Improved docking infrastructure to enhance water transport and create a lively waterfront area

Social experiments at waterways encouraging ship operators to expand their regular routes

Improved Hinode Pier and other docking areas while integrating

them with waterfront spaces



Hi-NODE (Hinode Pier)

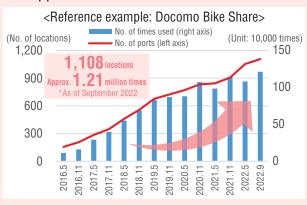






### Made the area more bicycle-friendly

Helped set up bicycle parking areas and offer financial support to cities



Created bicycle-friendly routes near the venues and major attractions



Built a new passenger ship pier that can accommodate the world's largest cruise ships

### **Initiatives after 2020**

Goal: Construction of bike areas of approx. 570 km for metropolitan roads (priority construction areas) and approx. 51 km for port roads, etc. in total (2030)

### **Begin full-scale BRT service**





### Further improve the area to be more bicycle-friendly

Package measures tailored to the characteristics of each district



### Establish and encourage the use of ferry services

Expand ferry use for commuting and sightseeing, open up public wharfs, incorporate barrier-free facilities, and create passenger waiting areas.

### Improve the railway network

- > Extension of Line No. 8 Yurakucho Line (from Toyosu to Sumiyoshi)
- > Construction of new subway lines in central Tokyo and the Tokyo waterfront areas



- 1 Made Tokyo a "sports field"
- 2 Supported the success of athletes
- 3 Promoted Para sports

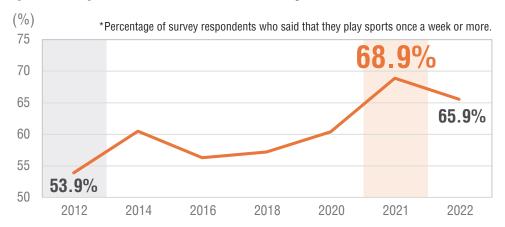
# 3. Sport and health - 1 Made Tokyo a "sports field"



# **Key results**

- 68.9% of Tokyo residents played sports at least once a week in 2021, compared to 53.9% in 2012.
- TMG has certified 333 companies promoting sports activities in 2021.

### Sports implementation rate of Tokyo residents\*

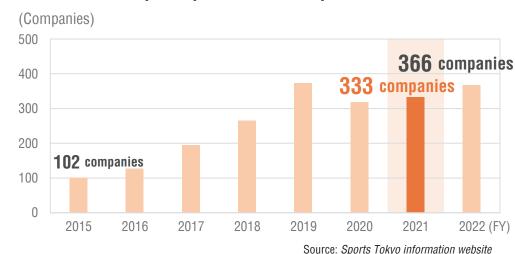


### **Reasons for taking up sport/exercise** (2012 → 2021)

To maintain health and build physical strength  $65.3 \% \rightarrow 73.8 \%$ To address the lack of exercise  $48.3 \% \rightarrow 66.2 \%$ For fun, leisure and refreshment  $50.1 \% \rightarrow 57.8 \%$ 

Source: Fact-finding Survey of Tokyo Residents' Sporting Activities (2021), etc.

### TMG-certified sports promotion companies



# 3. Sport and health - 1 Made Tokyo a "sports field"



### **Initiatives before 2020**

### Supported promotion of sports in local communities

 Supported initiatives to improve and expand the sporting environment conducted by municipalities.

Supported the establishment of local sports clubs.

Held workshops for sports promotion committee.

Local sports clubs in Tokyo

# 112 clubs **150** clubs

### Made sport more accessible by hosting sports events

Hosted sports events in which Tokyo residents can take part on a casual basis.



Approx. 35.000 participants/year\*

(No. of applicants: Approx. 300,000)



Tokvo Walk



Six-hour Endurance Relay Marathon

Approx. 20.000 participants/vear\*

1.323 teams participated **9.570** participants (FY2018)

\*Participation prior to the COVID-19 pandemic

### **Created places to play sports**

Used metropolitan sports facilities.

Local resources: Made use of roads. pavements, and parks as walking, running and cycling routes.





# **Collaboration with private companies**

 Certified and widely supported companies that promote sport.





### 7 - Promotion of measures against second-hand smoking

◆ TMG enacted Ordinance with its own anti-smoking rules. (Enforced in April 2020)

Percentage of Tokyo residents who have experienced second-hand smoking (restaurants, bars, etc.)

Source: Results of Attitude Survey of Tokyo Residents Regarding Second



### **Initiatives after 2020**

### Expand sports "opportunities" everywhere in Tokyo to create "sports field Tokyo"

Goal: Raise the participation rate of Tokyo residents to 70% and reach the highest level in the world (2030) Increase the number of sports promotion certified companies to 1,000 companies (2030)

- People can enjoy skateboarding in metropolitan. parks.
- In addition to the cycling event in the waterfront area, the Tama cycle road race was held.
- Enjoy sports in new ways applying digital transformation.
- Busy businesspeople can exercise in urban areas such as public open spaces.
- Facilitate collaboration with companies and communities. > Post the company initiatives on the special website.
- Sports experience events and other events were held in cooperation with professional sports teams or similar organisations.



### Attract/hold international sporting events

- Based on our experiences with the Tokvo 2020 Games, formulate a guideline on the involvement of the TMG in international sports events and use it.
- 2025 World Athletics Championships **Deaflympics**



### 3. Sport and health - 2 Supported the success of athletes



# **Key results**

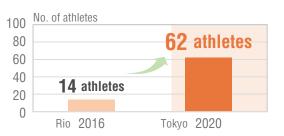
- At the Olympics, 60 athletes related to Tokyo participated in Tokyo 2020, compared to 21 athletes in London 2012.
  - At the Paralympics, 62 athletes related to Tokyo participated in Tokyo 2020, compared to 14 athletes in London 2012.
- At the Tokyo 2020 Games, the Japanese team won
   58 medals at the Olympics (a new record) and
   51 medals at the Paralympics (second-highest number ever).

### Athletes related to Tokyo participating in the Games\*

### **Olympics**



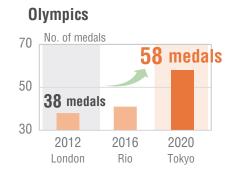
### **Paralympics**



\* Athletes who were discovered, trained and strengthened by TMG. Example: Athletes who have been accredited under the Tokyo Athlete Accreditation System, participants in the Athlete Enhancement Programme for the National Sports Festival.

### Number of medals won by the Japanese team







### 3. Sport and health - 2 Supported the success of athletes



### **Initiatives before 2020**

### Created an environment for supporting athletes

 Accreditation of Tokyo athletes who were expected to compete in the Olympics and Paralympics, etc., as Tokyo Athletes.

> Total of 1.743 athletes accredited (FY 2016 - FY 2021)







- Promoted sports integrity\* within sports organisations. \*Compliance, anti-doping, anti-harassment, understanding of female athletes, etc.
- Supported employment of athletes.
- Rewarded Tokyo's top athletes who achieved outstanding performances at the Games.

Total of **250** athletes rewarded (FY 2008 - FY 2022)

### Discovered/trained junior athletes

 Recruited secondary school students with outstanding athletic abilities and selected appropriate sports based on their abilities.



Total of **274** junior athletes trained (FY 2010 - FY 2021)

Held sports classes and competitions for children in local communities.



Total of **350.000** participants (FY 2006 - FY 2021)

### Initiatives after 2020

Based on their experience at the Games, Tokyo's athletes will actively engage in communities and create a cycle that expands the base of sports.

### Athletes engagement in the community



Athletes pass on their experience to the community

Giving a talk



Coach school/ local sports clubs

Introduce the significance and successful cases of athletes' dual careers.



Strengthen Tokyo's athletes

National team

members



Discovering and training athletes



**Promoting sports recreation** 

### Use the system of measures for increasing competitiveness that was built in preparation for the Games.

Provide support so that as many of Tokyo's athletes as possible can compete in national and international events.

> Technical support Support built on sports medicine and science



- Discover and train the next generation of athletes to produce new top-level athletes.
- Popularise the competitive sports through hands-on events and sports classes organised all around Tokyo.

# 3. Sport and health - 3 Promoted Para sports



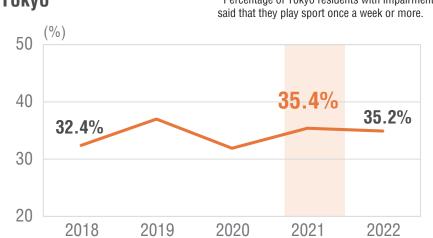
Make Para sports popular activities that people can enjoy anytime, anywhere, with or without impairments.



# **Key results**

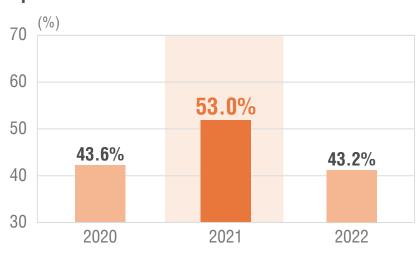
- $\bullet$  35.4% of Tokyo residents with impairments play sport at least once a week in 2021, compared to 32.4% in 2018.
- The percentage of Tokyo residents who are interested in Para sports rose to 53% in 2021, compared to 43.6% in 2020.

# Sports implementation rate for people with impairments in Tokyo\* \*Percentage of Tokyo residents with impairments who



Source: The Survey on Attitude of Persons with Disabilities towards Sports (2021), etc.

# Percentage of Tokyo residents who are interested in Para sports \*Combined total for "Interested" and "Somewhat interested".



Source: Attitude Survey Regarding Tokyo Residents' Sports Activities (2021), etc.

### 3. Sport and health - 3 Promoted Para sports



### **Initiatives before 2020**

### Created more places for activities in communities

- Encouraged the use of Tokyo Metropolitan Schools for Special Needs Education' gymnasium facilities.
- Refurbished and improved the functions of the Tokvo Metropolitan Sports Centre for Persons with Disabilities.

















### Improved opportunities to watch/experience the Games Expanded fan and supporter bases.

Project to cheer A on Para sports

### More than **1.4** million people participated

- People who support athletes, companies. and civic organisations, etc. (As of the end of November 2021)



Paralympic Experience Programme

Implemented in all Tokyo municipalities Total of approx. **225.000** participants (FY 2015 - FY 2021)



- Para Support Ambassadors\* spread the appeal of Para sports
  - \*Para athletes, academic experts, singers, and celebrities from various sectors.





### **Increased the quantity and quality of the Para supporters**

Encouraged Para sports instructors to acquire qualifications.

### Continuously produced Para athletes who compete in the global stage

Provided opportunities to know competitive Para sports to the next generations.

In 2021 after the Games, applications **nearly doubled** over the previous year.



Percentage of people who said that it was "good" that the Tokyo Paralympics were held.



Source: Kyodo News Public Opinion Survey

### **Initiatives after 2020**

### Create an inclusive society by enjoying sport together regardless of impairments.

Goals: 50% of Tokyo residents with disabilities participate in sports (2030), 80% of Tokyo residents become interested in Para sports (2030)

### Secure facilities

 Create opportunities for people with a physical impairment to utilise e-sports and enjoy them in the environment tailored to them.

### **Train supporters**

- "TOKYO Para Spo & Support" Help connect Para sports and those willing to support
- Operate a human resource bank acting as a bridge to Tokyo Para athletes.

Want to hear Para athletes tell their stories!

### Promote understanding

- Create opportunities for people to experience Para sports in their municipalities and other familiar areas.
- Panel to promote Para sports and universal design.

# Participation and cooperation



- 1 Initiatives Tokyo residents participated in and collaborated on
- 2 Established a culture of volunteering

### 4. Participation and cooperation – 1 Initiatives Tokyo residents participated in and collaborated on



Leave the memory of excitement of the entire city coming together to support the Games to the next generations who will support future Tokyo.

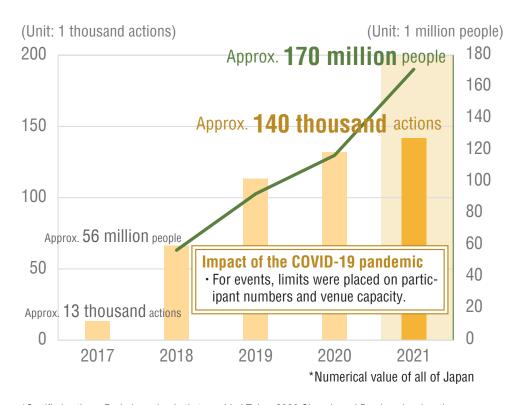
Tokyo 2020 / Uta MUKUO

# **Key results**

More than 140 thousand certified actions under the Tokyo 2020 Participation Programme\* with approx. 170 million people participating from all over Japan. Number of certified actions under the Tokyo 2020 Participation Programme (cumulative total)
Participants (cumulative total)







<sup>\*</sup>Certified actions: Excludes schools that provided Tokyo 2020 Olympic and Paralympic education (approximately 19,000 schools). The number of events held is counted; if one certification project is held in two locations, it is counted as two events.

Source: Tokyo 2020 Action & Legacy Report

<sup>\*</sup>Programme under which the Tokyo 2020 Organising Committee certified Olympics and Paralympics events and projects carried out by various organisations in order to generate excitement and anticipation for the Games.

<sup>\*</sup>Participants: Cumulative total of participants in projects/events reported by the main body as results.

### 4. Participation and cooperation – 1 Initiatives Tokyo residents participated in and collaborated on



### **Initiatives before 2020**

### Hosted a wide variety of programmes open to Tokyo residents

 Offered venue tours, competition experiences, and other opportunities for Tokyo residents and others to use the city's new permanent facilities.



Flag tour /

The tour visited the 62 municipalities of Greater Tokyo plus every prefecture (including disaster-stricken areas) (2016-2018)



**Tokyo 2020 Medal Project** 

Medals were created from household electronics and other items donated by the citizens of Tokyo and Japan



Countdown Events

Events were held for each milestone leading up to the Games, such as "1000 Days to Go!"

**Torch Relay** 

Runners: Approx. 1.850 people

# Created the host city atmosphere through city decorations



City-dressing

Major arterial roads, shopping districts, Haneda Airport, major railway stations, etc.



Liaht Up

Illuminated locations that symbolise the city

**Special websites** providing Olympics and Paralympic information and introducing sports, athletes, etc.





Cumulative total of video views: Approx. 3 million

Information disseminated using digital media

Olympic and Paralympic broadcast contents

More than 10.000 hours Source: Tokyo 2020 official report

Video views Olympic broadcast partners' digital platforms alone generated

28 billion times

(139% increase compared to Rio 2016) Source: IOC website



Source: FY 2021 Internet Metropolitan Government Monitoring Questionnaire

### **Initiatives after 2020**

### Leave reminders of the Games around the city, passing down the memories of the Games to the next generation as a legacy

Archival assets



©Tokyo 2020

Legacy installations













Olympic and Paralympic names



Musashino Forest Olympic and Paralympic Park



Musashinonomori Musashino Forest Park



Sport Plaza







Tokvo Stadium

### 4. Participation and cooperation – 2 Established a culture of volunteering



# **Key results**

More than 80,000 volunteers participated in the Games, with 96.4% of the City Casts and 83% of the Field Casts expressing their willingness to keep taking part in volunteer activities.

### Volunteers who took part in the Games

City Casts

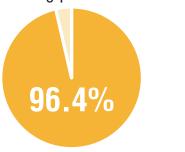
Field Casts

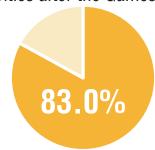
11,913 people

Number of applicants: approx. **240,000** 

70,970 people

Percentage of people who expressed their willingness to keep taking part in volunteer activities after the Games





Source: Tokyo 2020 Action & Legacy Report, etc.

### Volunteers' sincere efforts made people smile



<sup>\*</sup>City Cast: Volunteers managed by the TMG and relevant local governments in areas where competition venues are located. As the representative of the host city, they acted as guides for spectators in the surrounding areas of the competition venues during the Games.

<sup>\*</sup>Field Cast: Volunteers managed by the Tokyo 2020 Organising Committee. They engaged in a range of activities to support operation of the Games at the Games-related facilities, such as the competition venues and the Olympic and Paralympic Village.

## 4. Participation and cooperation – 2 Established a culture of volunteering



### **Initiatives before 2020**

### **Trained volunteers to support the Games**

Trained secondary and high school students to be tourism volunteer candidates

Supported companies that allow their employees "volunteer leave"

Trained City Cast members and gave them information including an overview of the Games, how to be prepared, and how to interact with people with impairments



Hospitality language volunteers for foreigners:

About **54**,**000** people

\*Training courses were held from FY 2015 to FY 2019.

**Tourism volunteer registration** 

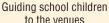
**847** people (FY 2012)

2,348 people (FY 2021)



### **Content of volunteer activities at the Games**

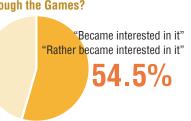






Providing support for running events at the venues

Did you become interested in participating in volunteer activities through the Games?



Source: FY 2021 Internet Metropolitan Government Monitoring Questionnaire results

### **Initiatives after 2020**

### Develop multidimensional support in response to the enthusiasm of volunteers and further expand volunteer activities that put smiles on people's faces during the Games

Goal: More than 40% of Tokyo residents take part in volunteer activities (2030)

- Provide information about volunteer activities in not only sports but also other fields through the portal site
- Provide opportunities for volunteer activities for the Games-related, sports-related and other events even after the Games
- Expand the viewpoints of participants by disseminating various information including enrichment of attractive contents to interest a broad range of people such as people with no experience in volunteering or young people





- 1 Developed cultural programmes
- 2 Made Tokyo one of the world's leading tourism cities

# 5. Culture and tourism - 1 Developed cultural programmes



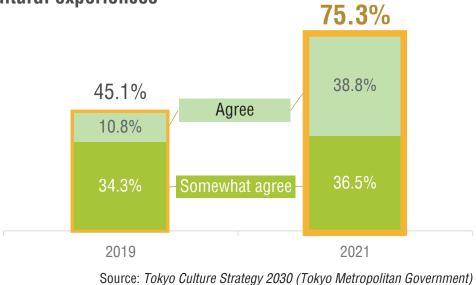
# **Key results**

- Over a 5-year period\*, approx. 39 million people from around the world participated in approx. 160 thousand events held as part of the cultural programme, Tokyo Tokyo.
  - \* From the end of the Rio 2016 until September 2021.
- Tokyo residents' willingness to participate in cultural experiences increased from 45.1% in 2019 to 75.3% in 2021 following the Games.

### Number of cultural events and participants



Percentage of Tokyo residents willing to participate in cultural experiences



# 5. Culture and tourism - 1 Developed cultural programmes



# **Initiatives before 2020**

# Held the Tokyo Tokyo FESTIVAL

Hosted the Tokyo Tokyo FESTIVAL Special 13 and a variety of other programmes. to generate excitement around the Games from a cultural perspective

# **Super Wall Art Tokyo**



"Super Wall Art Tokyo" Drill Inc.

symbolic buildings as canvases

Huge wall art using

Artists and welfare facility users/staff jointly developed programmes.

TURN FES 5 (2019) Photo: Hajime Kato

**TURN** 

# Promoted Tokyo's rich artistic culture overseas

Held various cultural events and promoted them globally

Tandem Paris-Tokyo 2018

A total of **21** programmes implemented



**FUROSHIKI PARIS** Photo: Yujiro Ichioka (TAM. inc)

# Created environments where everyone can experience arts and culture

Created a centre for displaying, exchanging, and promoting Art Brut\* in Shibuya

\*Art created outside existing artistic conventions by people without any exposure



Exterior of the Tokyo Shibuya Koen-dori Gallery

# Promoted efforts to keep culture alive during the pandemic

 Supported the creative activities of artists and others forced to limit themselves during the pandemic. Created a special website to promote their activities.





Individual Approx. 7.700 projects Group Approx. 600 projects

\* As of March 2022

# **Initiatives after 2020**

Goal: 70% of people enjoy cultural environment (2030)

\*Result for 2022: 49.8% (The Opinion Poll on Citizens' Life conducted in January 2023)

## Make arts and culture more accessible

- We provide assistance for art or cultural activities done by residents.
- Provide opportunities for children to experience art and culture.

# Achieve affluent lives and an inclusive society

- As the host city of the Games, Tokyo holds international conferences. aimed at Arts and Social Inclusion based on Diversity and Harmony (every other year).
- Tokyo holds summer sessions (pre-international conferences) to spread knowledge obtained at international conferences domestically and evolve it into new efforts.





International Conference on Open Access to Culturel (2022)

# Propose new expressions of art and how to enjoy them by utilising digital technologies and other means

The Civic Creative Base Tokyo (CCBT) was established as a hub for creating new art and designs by the use of digital technologies. (October 2022)



# Support artists and other creators to continue their expression activities

We provide ateliers for artists at inexpensive prices and encourage community residents to interact with them.



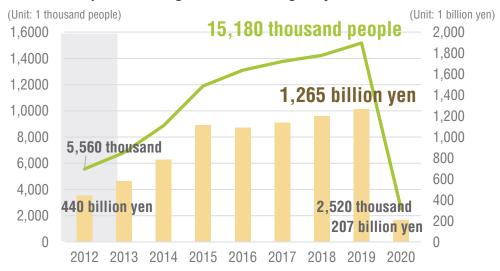
# 5. Culture and tourism - 2 Made Tokyo one of the world's leading tourism cities



# **Key results**

- The number of foreign tourists visiting Tokyo increased from 5,560 thousand in 2012 to 15,180 thousand in 2019.
  - The travel consumption of foreign tourists visiting Tokyo increased from 440.1 billion yen in 2012 to 1,265 billion yen in 2019.
- Japan ranks highly as a country/region people wish to visit after the COVID-19 pandemic ends among both Asian and Western countries (Europe/ North America/ Australia).

# Number of foreign tourists visiting Tokyo Travel consumption of foreign tourists visiting Tokyo

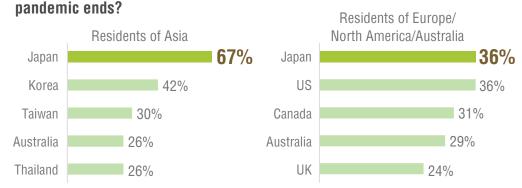


### Impact of the COVID-19 pandemic

- In 2020, the number of international tourists around the world fell by 73.1% vs the previous year.
- In the same year, the number of foreign tourists visiting Japan **fell by 87%**, and the number of foreign tourists visiting Tokyo **fell by 83%**.

Source: UNWTO, Japan National Tourism Organization (JNTO), Fact-finding Survey on the Number of Foreign Tourists Visiting Tokyo, Etc. (Tokyo Metropolitan Government)

# Which country/region would you like to visit after the COVID-19



Source: Development Bank of Japan, Japan Travel Bureau Foundation (May 2021)

# 5. Culture and tourism - 2 Made Tokyo one of the world's leading tourism cities



# **Initiatives before 2020**

# Made Tokyo a welcoming and comfortable city for international travellers

- Created general tourist information centres
- Used digital signage and tourist information signs to provide multilingual sightseeing information.

# Tourist information centres: 212 in total (end of July 2021) 東京観光案内 Tokyo Tourist information Desk



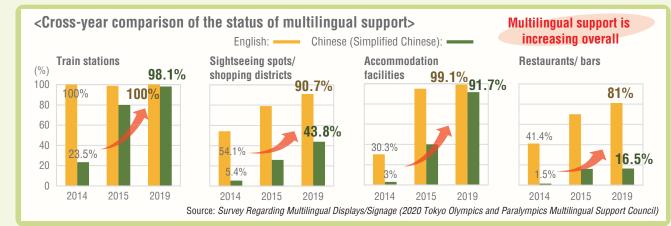


# **Effectively rolled out initiatives to promote Tokyo and Tokyo Tourism**

- Used icons to effectively communicate the appeal of Tokyo to an international audience.
- Supported the development of online sightseeing tours of Tokyo







# **Initiatives after 2020**

Make Tokyo an attractive city to people around the world with a diversity of attractions and make them want to visit the city over and over again

Goal: More than 30 million foreign tourists visit Tokyo (2030)

More than 2.7 trillion yen in travel consumption by foreign tourists visiting Tokyo (2030)

# Promote tourism visiting other regions around Japan from Tokyo

We conducted promotional campaigns in cooperation with local governments across Japan such as enhancement of overseas promotional activities aimed at Expo 2025 Osaka, Kansai, Japan.

Website disseminating information about tourism routes between Tokyo and regions throughout Japan

# Use the Olympic and Paralympic legacy

➤ We publicise the legacies of the Tokyo 2020 Games, sightseeing spots, and other information about Tokyo and neighbouring prefectures to abroad.



### Promotion to the world

Tokyo disseminates its appealing points from a viewpoint of food through social media or other means by inviting influencers or other people.

# Sightseeing promotion through metaverse

Utilising a metaverse space, sightseeing promotion activities were conducted through experience-based games, events, and other programmes.



### Provide intensive support for attracting/holding international conferences

> We enhanced our assistance, including aid for costs of making a bid or holding a conference to organisers and assistance for holding an eco-friendly MICE.

# Education and diversity



- 1 Achieved an inclusive society
- 2 Promoted a barrier-free environment
- 3 Youth and education

# 6. Education and diversity - 1 Achieved an inclusive society

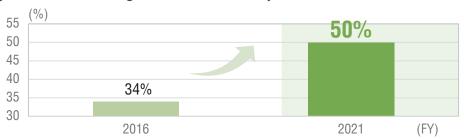


# **Key results**

- The percentage of female athletes was the highest in the history of the Games.
- The recognition of the concept of a barrier-free mindset increased to **50%**.
- The number of people with impairments employed by private companies in Tokyo increased from 141 thousand in 2012 to approx. 219 thousand in 2021.

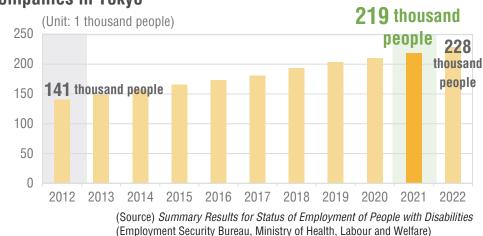
### Percentage of female athletes at the Tokyo 2020 Highest in the history of the Games **Olympics Paralympics** Approx. 42% Approx. 48% (%) 49 41 47 39 45 37 35.49 43 35 2012 2016 2020 2012 2016 2020 London Rio Tokyo London Rio Tokyo

# Tokyo residents' recognition of the concept of a barrier-free mindset



Prepared based on the Collection of Case Examples and Attitude Survey Regarding Barrier-free Mindset and FY 2021 Basic Survey on Health and Welfare

# Number of people with impairments employed by private companies in Tokyo



# 6. Education and diversity - 1 Achieved an inclusive society



# **Initiatives before 2020**

# Promoted initiatives to realise the spirit of the Olympic Charter

- Enacted the "Ordinance Seeking Realisation of the Principle of Respect for Human Rights" (fully enforced in April 2019)
- ◆ Held the Human Rights Festa to promote human rights awareness
   ➤ Cumulative total of 72,000 attendees (FY2015 to FY2021)



Human Rights Festa Tokyo 2021 "Inclusive City Tokyo"

### Fostered mutual respect regardless of impairment status

- Environmental improvements based on the guidelines
- Promoted actions to eliminate various barriers
- Enacted the "Ordinance to Promote Understanding of and Prohibit Discrimination Against People With Impairments" (Enforced in October 2018)
- Raised awareness about the Help Mark and Help Card so that people requiring support and attention receive the help they need







# Created a safe and inclusive city that is supportive of international residents

- Published Life in Tokyo: Your Guide to provide useful information to non-Japanese residents to help them live a more comfortable life
- Supported Japanese language classes in the communities

Population of foreign nationals living in Tokyo 2012: Approx. 410,000 **2023: Approx. 580,000** 





### Recognition of Help Mark: 87.9%

Source: FY 2021 Internet Metropolitan Government Monitoring Questionnaire results

Help Mark originating in Tokyo became a standard symbol used nationwide

### **Promoted female advancement**

 Accelerated the social mindset through promotion of women's participation in decision making, men's involvement in housework and child-rearing, and other measures.

Rate of female members at TMG's Council, etc.: 40.7% (August 2022)

# **Initiatives after 2020**

Goal: Increase employment of people with disabilities by **40,000** (2021-2030)

# Recognition of an inclusive society felt at Tokyo 2020

- A variety of people actively participated in the march at the opening and closing ceremonies
- ➤ Paralympians competed with energy, transcending their limits



© Tokyo 2020 / Ken Ish



> The ratio of female athletes was the highest in the Games' history

out as LGBTO

And more

A record number of athletes came

# Further improve diversity and inclusivity in every policy

# Development of an environment where everyone can live in ways they like

Establishment of the Tokyo Partnership Oath System (November 2022)

- > Certifies partnership filed by sexual minority couples
- ➤ Partly revised the "Tokyo Metropolitan Government Ordinance Seeking Realisation of the Principle of Respect for Human Rights Outlined in the Olympic Charter" (June 2022)

# Deployment of efforts based on the Sign Language Ordinance, etc.

Spread and build awareness about sign language and strengthen expertise of sign language interpreters and other specialists

### Promotion of inclusion in places for learning

➤ Create a guidance handbook for high school teachers to improve Japanese lessons for foreign students

# **Employment support tailored to each person**

> Hold employment support events for people with impairments



### **Expansion of inclusive parks**

Hold periodic events for promoting and educating on the use of playground equipment



Linking to everyone's actions

Reorganise Human Rights Festival to be a symbolic event for passing on the Games' vision

# 6. Education and diversity – 2 Promoted a barrier-free environment



# **Key results**

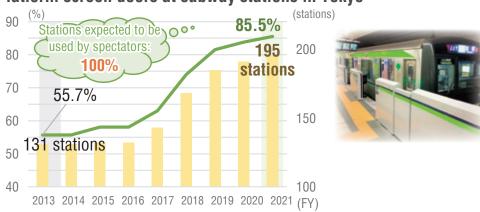
- Stairs eliminated (e.g. by installing lifts) at 97% of railway stations in Tokyo.
- Platform screen doors installed at 85.5% of subway stations in Tokyo.
- Approx. 560 km of TMG-managed roads have been made barrier-free.
- Approx. 3,200 barrier-free guestrooms have been secured in Tokyo.

Stairs eliminated by installing lifts at railway stations in Tokyo (JR/private railway company/subway stations)



Source: Progress Status of Implementation of Barrier-free Design in Tokyo

# Platform screen doors at subway stations in Tokyo



Source: Progress Status of Implementation of Barrier-free Design in Tokyo

# Use of new technologies —



# **Example: QR Guide System**

 Guide to a destination via voice by reading a QR code attached to the Braille block with the app at a station.

Source: Lynx Corporation HP https://www.linkx.dev/shikai

# 6. Education and diversity - 2 Promoted a barrier-free environment

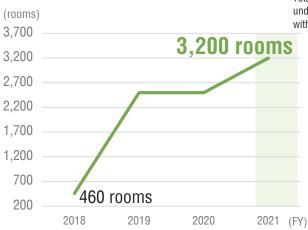


# TMG-managed Roads (new construction/development since FY 2015)



- \*1 Roads designated as priority development roads based on the Tokyo Metropolitan Road Barrier-Free Promotion Plan.
- \*2 Roads specified by the national government as roads expected to be used by a large number of elderly people, people with impairments, etc., in accordance with the Barrier-Free Act.
- \*3 Excludes sections that overlap with priority maintenance roads (30 km)

# **Accommodation in Tokyo**



\*Total of guestrooms for wheelchair users prescribed under the law and regular guestrooms that comply with the new ordinance



Established the barrier-free standards for regular guestrooms (March 2019)

# **Initiatives before 2020**

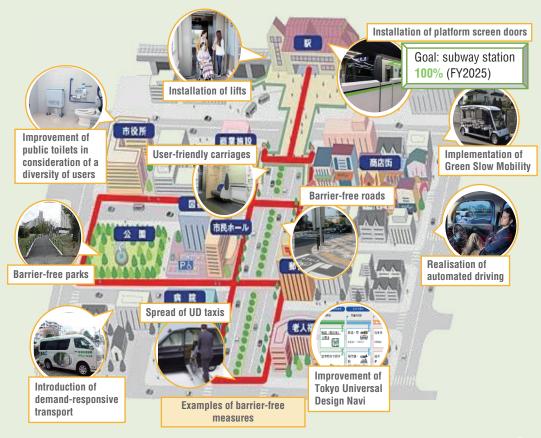
### **Promoted barrier-free access**

Promoted development of railway stations, roads, accommodation, etc.

# **Initiatives after 2020**

# Use universal design principles to guide urban development throughout Tokyo

- Strongly support municipalities to guide entire urban barrier-free development in both tangible and intangible perspectives
- ◆ Expand the participation of the parties involved to maintain the systems from the users' perspective



# 6. Education and diversity - 3 Youth and education



Foster an enduring Olympic and Paralympic Spirit in the next generation

© Tokyo 2020 / Uta MUKUO

# **Key results**

- Developed five qualities in children through Olympic and Paralympic educational content.
- Volunteer mindset 75%
- Understanding of people with impairments 92%
- Sports-oriented mindset 92%
- Sense of self-awareness and pride in being Japanese 87%
- Rich international sense 80%

Were you able to foster five qualities in students through Olympic and Paralympic educational content?

■ Very well ■ Not very well

■ Well ■ Never

### **Volunteer mindset**



# Understanding of people with impairments



# **Sports-oriented mindset**



Sense of self awareness and pride in being Japanese



### Rich international sense



- Survey subjects: All 2,297 public schools and kindergartens in Tokyo.
- · Survey period: August to September 2021

Source: Olympic and Paralympic Education Results Questionnaire Survey (2021)

<sup>\*</sup>Combined percentage of respondents who answered they were "Able to foster [the quality] well" or "Able to foster [the quality]."

# 6. Education and diversity - 3 Youth and education



# **Initiatives before 2020**

# Presented Olympic and Paralympic educational content at all public schools in Tokyo

 Carried out a variety of initiatives using four actions under four themes

Public schools in Tokyo: approx. **2,300** schools Students: approx. **1 million** people Timeframe: **35 hours** × **6 years**(FY 2016-2021)



 Distributed the Olympic and Paralympic Scholastic Reader and other educational materials.

# Participated in the Games-related events

Mascot selection For the first time in the Games' history, the mascots were chosen by primary school children throughout Japan.

Flowers grown by children were displayed at the

All public schools in Tokyo (total: 1,330) participated.





Promoted four projects for developing five qualities

# **Tokyo Youth Volunteer**

Supported activities through the Tokyo Youth Volunteer Bank

Number of registered schools:

**591** schools (As of June 2021)



### **Smile Project**

Paralympic Event Support Schools

Designated schools:

100 schools

(Total number for FY 2017-2021)



 Watching the Paralympic Games (spectator project collaborated with schools)

Flower Lane Project

competition venues.





Give children an opportunity to directly interact with Olympians

Participating schools: Approx. **1**,**400** schools (Total number for FY 2017-2021)



# Global Friendship Project Exchange emails/letters

Exchange emails/letters with overseas schools

Cooperating embassies: more than **80** countries



# Approx. **10,000** children watched the Games

Let everyone's voices reach the athletes!
Children sent video messages of cheer to
the athletes.

Approx. 280 schools participated

# **Initiatives after 2020**

# **Created the legacy**

Expansion of experience activities

Building new networks

Education in collaboration with the community

# Actions taken by schools will develop into continuing educational activities as the School 2020 Legacy.

School 2020 Legacy

Continue and expand international exchange, volunteer activities, etc.



Implemented in all public schools in Tokyo (FY 2023)



 Use Tokyo 2020 assets (competition equipment, etc.)

Use assets that students can actually use in school classes, etc.







- 1 Achieved Zero-Emission Tokyo
- 2 Achieved a sustainable and comfortable city

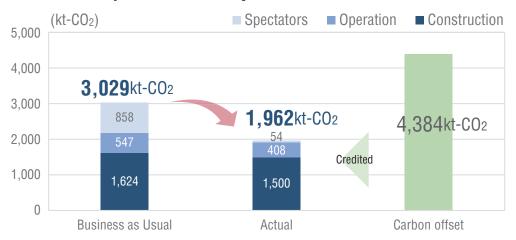
# 7. Environment and sustainability - 1 Achieved Zero-Emission Tokyo



# **Key results**

- At the Games,  $1067 \text{ kt-CO}_2$  were reduced compared to business as usual when no extraordinary measures were taken.
- Achieved 100% renewable energy for electricity used to run the Games.

# Carbon footprint of the Tokyo 2020 Games



# **Electricity used to run the Games**

Achieved 100% renewable energy



Source: Sustainability Post-Games Report.

# [Tokyo as a whole] Trends in greenhouse gas emissions

Greenhouse gas emissions fell to 59.9 million t-CO<sub>2</sub> in FY 2020



# [Tokyo as a whole] Trends in percentage of renewable energy usage

Percentage of renewable energy usage increased to 19.2% in FY 2020.

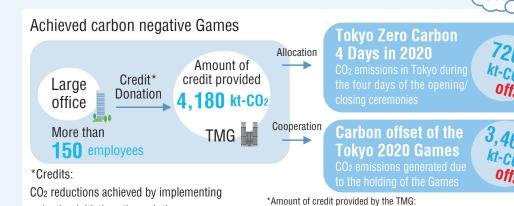


# 7. Environment and sustainability - 1 Achieved Zero-Emission Tokyo



# **Initiatives before 2020**

# Promoted energy efficiency and renewable energy



 Used renewable energy at metropolitan facilities and competition venues.



The TMG and Saitama Prefecture implemented carbon offsetting during the Olympic and Paralympic Games with carbon credits totaling 4.38 million t-CO<sub>2</sub>.



# **Vehicles running in Tokyo shifted to zero-emission vehicles (ZEVs)**



Low-pollution, low-fuel consumption vehicles at the Games

95% out of 2,654 passenger cars

Encouraged the use of more ZEVs, including electric vehicles (EVs), fuel-cell vehicles (FCVs), and plug-in hybrid vehicles (PHVs).

[Tokyo as a whole] Penetration rate of non-gasoline cars among new passenger vehicle sales in Tokyo

FY2015: **32.3%** FY2021: **48.8%** Goal for 2030: **100%**\* Including Kei Car: 45.9%

# Support for introduction of hydrogen equipment



[Tokyo as a whole] Construction of hydrogen stations FY2014: **4** locations FY2021: **23** locations Goal for 2030: **150** locations

At the Games, hydrogen was used for the Olympic cauldron and the torches for the relay for the first time.



# **Initiatives after 2020**

reduction initiatives through the programme

# For realisation of the 2030 Carbon Half

# Policy targets and current status of the 2030 Carbon Half

Greenhouse gas emissions:

Energy consumption: Percentage of renewable energy use:

50 % reduction (compared with 2000)

3.7% reduction (FY 2020)

27.3 % reduction (FY 2020)

Approx. 50 %

Approx. 19.2 %
(FY 2020)

Saving/ generating/ storing electricity



# Accelerate environmental improvement for facilitating the spread of zero-emission vehicles

- ◆ Include EV trucks, etc. in targets of the subsidy which is granted depending on the sales results to increase sales.
- Proceed with the installation of charging stations in collective housing such as condominium buildings, etc. and on public roads.



# Create a hydrogen model town

 Provide Japan's first hydrogen supplies through pipelines.

Olympic and Paralympic Village after the Games
(Drive the development towards the start of the new town in the spring of 2024.)

# Strengthen assistance measures and systems to expand use of renewable energy

- Strongly drive assistance measures for making it obligatory to install solar panels on newly built houses, etc. and increase use of renewable energy in houses, etc.
- Utilise a cap and trade scheme, etc.



# 7. Environment and sustainability – 2 Achieved a sustainable and comfortable city



# **Key results**

- Achieved 99% of reusing or recycling of items procured for the Games.
- Recycled 62% of 2,900-ton waste generated during the operation of the Games.

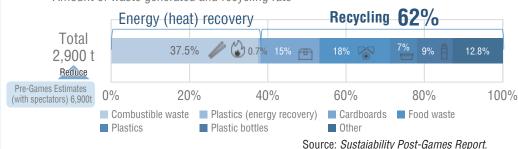
# Promotion of reuse and recycling at the Games

### **Procurement of items**

Area (Examples of target items)			Weight (t)
Lease, rental or purchase	Consumer appliances Furniture 🙀 🔯 📙	Electronic, Medical, Sporting equipment	12,946
Construction work	Air conditioning Water heater	Modular housing tents	33,427
Other	Venue decorations $\vdash$	99.97%	200
Total		were reused/recycled	46,574
		(46,560 tons)	

# Waste generated during the Games

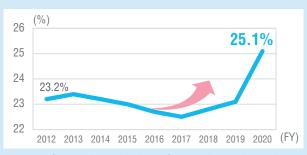
Amount of waste generated and recycling rate



# [Tokyo as a whole]

Tokyo's recylcling rate of municipal solid waste increased to 25.1% in 2020.

# Tokyo's recycling rate of municipal solid waste



Source: Tokyo Municipal Cleaning Project Annual Report

# 7. Environment and sustainability - 2 Achieved a sustainable and comfortable city



# **Initiatives before 2020**

# **Used resources sustainably**

"Tokyo 2020 Medal Project"
 Medals made from small household appliances collected from around Japan



<sup>\*1</sup> Amount collected by local government bodies nationwide

# **Provided comfortable city environment**

 Created cool areas and cool spots around the competition venues to mitigate the summer heat.

Held and advertised water-sprinkling events.

 Citizen participation in Sea Forest Park held tree-planting events, etc.



Number of cool spots installed: **56**(FY 2015-2020)

# Reduced single-use plastics and made cyclic use a norm

- "The Recycled Plastic Podium Project" Podiums were made from used plastic containers.
- TMG supported municipalities' initiatives to expand separate collection of plastic containers and packaging.

Amount of plastic collected: 24.5 t





lumber of medals produced:

Approx. **5.000** 

### [Tokyo as a whole]

### Covering of metropolitan roads with heat-blocking pavement (cumulative total)

As a countermeasure against the heat, a total of 170 km of metropolitan roads were covered with thermal shields. (end of 2021)



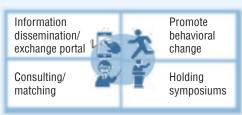


# **Initiatives after 2020**

# Promote recycling of resources that contribute to the shift to a circular economy

Goals (2030): Increase in the recycling rate of municipal solid waste to 37%
40% reduction in waste plastic incineration (compared to FY 2017), reduce food loss by half (compared to FY 2000)

 Tokyo Circular Economy Promotion Centrer established (April 2022).



Create new plastic recycling businesses.

Sharing service of takeaway drink cups

 Disseminate easy-to-understand information about ethical consumption in cooperation with Tokyo Ethical partners, etc.



# Realise Tokyo full of greenery

 Promote the development of a new marine park adjacent to the competition venues used for the Games.



<sup>\*2</sup> Amount collected by mobile phone companies





- 1 Promoted Smooth Biz
- 2 Use of technology
- 3 Use of economic ripple effects

# 8. Economy and technology - 1 Promoted Smooth Biz



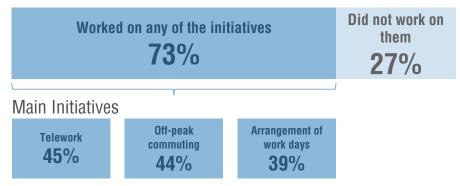
Firmly establish Smooth Biz practices so that people are more energised and engaged with their work

# **Impact of COVID-19**

· Following the declaration of a state of emergency in April 2020, the telework adoption rate at companies in Tokyo increased to approximately 60%.

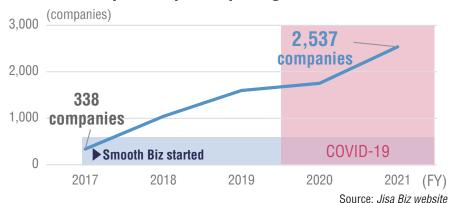
- 73% of companies worked on reducing congestion during the Games.
- The number of companies participating in Flex Biz increased to 2.537 at the end of FY 2021.
- The TDM (Traffic Demand Management) promotion project has significantly improved traffic volume on the Metropolitan **Expressway during the Games.**

# Efforts to avoid congestion during the Games



Source: Tokyo Metropolitan Government Survey

# Number of companies participating in Flex Biz



# Traffic volume during the Games

Number of vehicles travelling on the Metropolitan Expressway 1.104.000 vehicles/day

**Decreased by** approx. 20% ▶ 921.000 vehicles/day

\*Compared with FY 2019; weekdays

\*Compared with FY 2019; weekdays

Time loss due to traffic congestion

117.000 vehicles/hours·day

▶ 20.000 vehicles/hours·day

Decreased by approx. 80%

Source: Tokyo Metropolitan Government Traffic and Transportation Initiatives for the Tokyo 2020 Olympics/Paralympic Games and Results

**Key results** 

# 8. Economy and technology - 1 Promoted Smooth Biz



# **Initiatives before 2020**





Request issued for the Games period

Promoted across-the-board TDM initiatives to encourage telework, Flex-Biz (flexible hours, staggered commuting times), and other work-style reforms while reducing traffic congestion during the Games

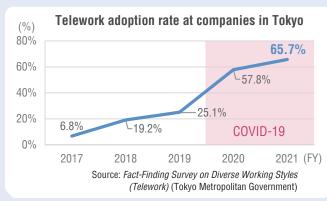
### Flex Biz > Staggered commuting times to avoid rush-hour congestion

- Used posters and videos in railway carriages and at stations.
- Visualised traffic congestion on the Flex Biz website.
- Awarded points from railway companies as incentives.



# **Teleworking** More flexibility by working anytime, anywhere

- Supported companies to improve teleworking environment
- Used the Tokyo Telework App to provide useful information on local satellite offices.



# **2020 TDM Promotion Project**

- Mitigated congestion during the Games while supporting corporate activities
- Gave companies the information they need through briefing sessions (approx. 600) sessions), websites, and email newsletters (issued approximately 150 times).
- Provided free consultation offering suggestions tailored to individual needs (approx. 3,800 consultations).
- Implemented traffic management based on traffic conditions mainly during peak traffic times.

910 groups and approx. 52.000 companies participated



# **Initiatives after 2020**

# Firmly establish Smooth Biz practices as the Games legacy so that people are more energised and engaged with their work

Goal: 80% telework adoption rate at companies in Tokyo

- Utilise know-how acquired through the formulation of action plans to alleviate Games-time traffic congestion for measures for business continuity following disasters, as well as large-scale events, etc.
- Encourage the development of teleworking environments through consultation and subsidies





leisure



Work from familiar locations other than home

Commercial facility, etc.

Hotel or other accommodation facility



New working styles combining work and

Satellite office



# 8. Economy and technology – 2 Use of technology



Achieve "Smart Tokyo" by adopting advanced technology used for the Games

© Tokyo 2020

# **Key results**

- Total of 73 robots (12 types) played active roles at the Games.
- 5G installed in 20 metropolitan-owned venues and Wi-Fi installed in 19 venues.
- Providing a new experience of watching competitions through the use of video technology, etc.

# Number of robots used at the Games

73 robots/12 types





Wheelchair seating service robots

Throwing event support robot

Installed 5G and Wi-Fi in TMG-owned competition venues

**5G** installed in

20 venues

Wi-Fi installed in 19 venues



# Watching the Games using new video technology, etc.

Combination of 5G and cutting-edge technology









Use of AR projection mapping



Projecting images on the dome ceiling and using ultra-realistic technology

# 8. Economy and technology - 2 Use of technology



# **Initiatives before 2020**

# **Created seamless connectivity**





### [Tokyo as a whole]

Number of free Wi-Fi hotspots installed in Tokyo FY2016: 101 locations FY2020: 757 locations

# **Used automated driving technologies**

- Promoted projects aimed at social implementation of automated driving
- ◆ 17 automated driving mobility vehicles were introduced as EV loop-line buses in the Olympic Village



## Watching sports events using new imaging technology, etc.

- Combination of 5G and cutting-edge technology in sailing, swimming, and golf events.
- A realistic watching experience was provided by projecting images on the dome ceiling and using ultra-realistic technology
- Provided barrier-free VR watching experience for children with impairments who have difficulties in watching events at the venues

# **296** students from **13** special-needs schools watched events

 Using the Omotenashi Guide app, a multilingual broadcasting system delivered text announcements in multiple languages (Japanese, English, (Simplified/Traditional) Chinese, Korean, Spanish and French).

# **Initiatives after 2020**

Achieve "Smart Tokyo" where its residents enjoy a high quality of life by adopting advanced technology used for the Games

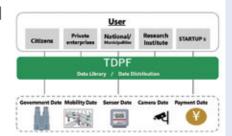
Get 5G coverage in 100% of the city by 2030

- Realisation of a "Tokyo Data Highway"
- $\succ$  Provide assets to the public in collaboration with diverse entities

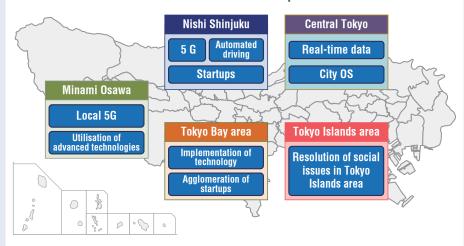
\*Information about **15,377** TMG-owned facilities is currently made public [Tokyo as a whole] Installation status of 5G towers (completed and

in-progress installations combined) FY2020: 10 FY2021: 149

- \*Installation status using assets owned by the TMG
- > Survey on communication environment in Tokyo and elimination of areas with communication difficulties
- Operate the platform to enhance transmission and utilisation of data
- Operate the Tokyo Data Platform (TDPF) on a full scale to achieve data exchange between the public and private sectors
- Connect the City OSs, etc. in the areas where "Smart Tokyo" projects have already implemented and other areas to advance data utilization in each area or develop services through data aggregation



- ◆ Enhance initiatives in "Smart Tokyo" pilot areas
- > Enhance smart services in advanced implementation areas



> Utilise the power of startups to implement cutting-edge services and accelerate the implementation.

# 8. Economy and technology – 3 Use of economic ripple effects

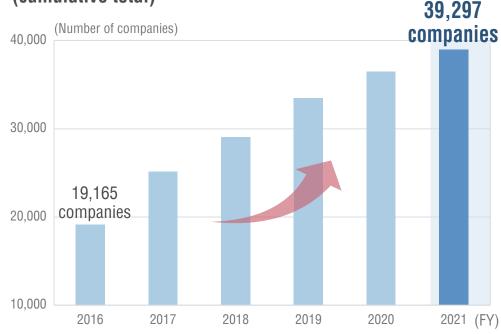


Leverage the economic impact of the Games to drive sustainable economic development for Tokyo and Japan

# **Key results**

 Number of companies registered with Business Chance Navi, a portal site which provides information on procurement opportunities, increased to 39,297 (2021).

# Number of companies registered with Business Chance Navi (cumulative total)



<sup>\*</sup>A matching site for order-receiving transactions that centrally aggregates information about public-private bidding/procurement

Source: Business Chance Navi website



(As of the end of January 2023)

# 8. Economy and technology - 3 Use of economic ripple effects



# **Initiatives before 2020**

# More business opportunities for small and medium-sized companies

 Used the Business Chance Navi 2020 to help smaller businesses in Tokyo and around Japan do more business

# Created the world's best business city

- As Tokyo attracted attention as the host city for the Games, created an international business environment ready to take on the world
  - > Brought in financial institutions and talent from all over the world
  - > Created an environment that is welcoming to foreign residents
  - > Expanded green finance markets





# Spread the appeal of locally produced food and wood in Japan including products made in Tokyo

- Constructed a new Tokyo GAP Certification System that includes the characteristics of urban agriculture.
  - > Provision of food ingredients in the Olympic Village
  - > For the realisation of sustainable Tokyo agriculture

Number of people acquiring Tokyo GAP Certification: 129 (2022)

Use of Tama-produced lumber and other domestically sourced lumber for the venues.

### Olympic and Paralympic Village Plaza



Amount of lumber used: 1.300 m<sup>3</sup>

**Ariake Arena** 



Amount of lumber used: 800 m<sup>3</sup>

# **Initiatives after 2020**

Make Tokyo one of the most open, economically vibrant, and financially strong cities in the world

Promote continuing growth and development of small and medium-sized companies

- Equip the Business Chance Navi with functions enabling all processes from conducting business negotiations to concluding contracts to be completed online.
- Become a Global Financial City leading the world, by developing strategic initiatives leveraging Tokyo's strengths.



















Drawing financial institutions and talent from all over the world

Leading the world in green finance

Collaborating with overseas financial centres

Nurturing sophisticated financial experts

Promoting Tokyo's outstanding financial services



# Recovery support for the disaster-affected areas

# 9. Disaster recovery – Recovery support for the disaster-affected areas



# **Key results**

- Approx. 40,000 people in total participated in sports exchange programmes with disaster-affected areas in over 11 years (2011-2021).
- Showed the world the progress hard-hit areas have made through the Games.

# Number of participants in sports exchange programmes with disaster-affected areas (2011-2021)



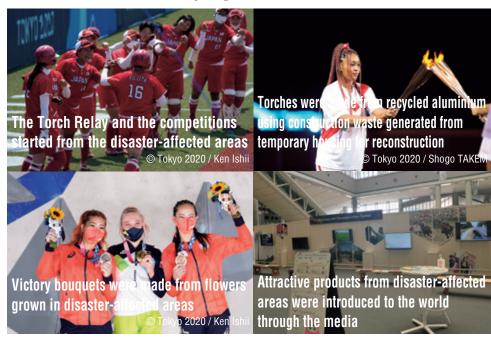
Tohoku-Tokyo 1,000km relay for the Future Grand goal of the relay 2019

# Approx. 40,000 people in total over 11 years

Examples of programmes

- Athlete dispatch programmes (approx. 27,000 participants)
- Tohoku-Tokyo 1000-km Relay for the Future (approx. 9,000 participants)

# Showed the world the progress hard-hit areas have made



# 9. Disaster recovery – Recovery support for the disaster-affected areas



# **Initiatives before 2020**

# Products from the disaster-affected areas drew spotlight

- Approx. 5,000 Victory Bouquets were made using flowers grown in the disasteraffected areas.
- Hydrogen generated in Fukushima Prefecture was used for the cauldron and torches.
- The torches were made from aluminium scrap generated from temporary housing for reconstruction in the disaster-affected areas.
- Meals using ingredients from the disaster-affected areas were served at the casual dining area in the Olympic and Paralympic Village







# Sports as a way to promote exchange with disaster-affected areas

# Sent top athletes to disaster-affected areas and hosted sports programmes

Invited athletes from disaster-affected areas to participate in the Tokyo

International Youth Football Tournament and play against athletes from abroad in friendly matches

- Invited students from disaster-affected prefectures to the Tokyo Marathon
- Invited children from disaster-affected prefectures to participate in sporting events in Tokyo



Tokyo U-14 International Youth Football Tournament

### Showed the world the progress hard-hit areas have made

Created videos showing the world how disaster-affected areas are moving forward towards recovery



"See you in Tokyo and Tohoku in 2020"



"See you in Tokyo and Kumamoto in 2020"



"2020 and Beyond: Thank you to the World"

Exhibition booth "Recovery and Reconstruction Games" was installed at the Main Press Centre.
 Panels were also set up at the Tokyo Sports Square to deliver information about recovery/reconstruction.

# **Tokyo 2020 Recovery Monuments**

Constructed using aluminum scrap generated from temporary houses for reconstruction in the disaster-affected areas. Showed messages from students in the disaster-affected areas.



During the Games, the monuments were displayed near the Japan National Stadium.

# Autographs were added:

178 Japanese medallists
IOC President Thomas Bach
IPC President Andrew Parsons

After the Games, the monuments were relocated and donated to Iwate, Miyagi, and Fukushima Prefectures in December 2021.

# **Initiatives after 2020**

# Further deepen exchanges with disaster-affected prefectures as a legacy of connections we have built

Exchange events with disaster-affected areas through sport

Hold friendly sports matches and disaster prevention learning programmes at sporting arenas, etc. in disaster-affected prefectures.



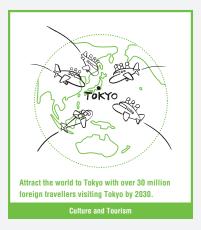
 Proactively promote the appeal of Tohoku products from the three disaster-affected prefectures— Iwate, Miyagi, and Fukushima

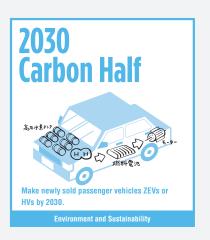


# Passing the baton to the future





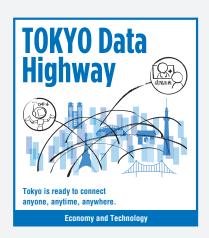


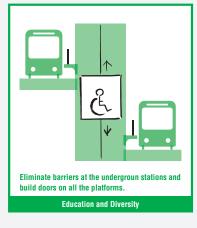


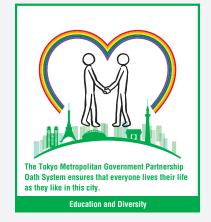


# With the full power,

# We will spread our legacy throughout Tokyo











# The legacy of the Games in pictures

# "Tokyo 2020 Memories Leading to the Future"

https://tokyodouga.jp/yzrurjbbx1u.html





# Future Tokyo: Tokyo's Long-Term Strategy

The Tokyo Metropolitan Government announced "Future Tokyo: Tokyo's Long-Term Strategy" in March 2021. In January 2023, we formulated "Future Tokyo: Tokyo's Long-Term Strategy Version Up 2023" in order to proactively respond to global issues where conventional practices is no longer applicable and to the rapidly declining birthrate.



https://www.seisakukikaku.metro.tok yo.lg.jp/en/basic-plan/future-tokyo/



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https://www.2020games.metro.tokyo.lg.jp/eng/taikaijyunbi/torikumi/legacy/index.html



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